

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	RKW Saint Freres Emballage S.A.S 231801 M. Stéphane Szczypa Rue Marius Sire 80420 Ville Le Marclet France +33 3 22 39 49 00 / +33 7 64 40 00 65 stephane.szczypa@rkw-group.com
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Ticket number:	E2324
Customer order:	CDE CLIENT 4500467517
Machine customer name:	Quality Assistant
Origin BST France order:	222074
AR:	
Tiket type:	INSTALLATION
Assign to:	DarA -> amaud.darcel@bst.group
Ticket date:	2024/11/25
Material:	WORKFLOW_QA
Type:	Quality Assistant
SN:WA:	ASO086209
Installation date of material:	2024/11/19
Teamviewer:	
PC model:	
Original Application Version	2.9.6

2 day(s) of intervention calculation

2024 / 2024	Mon.18/11	Tue.19/11
Drive time	4	0.5
AM Start	13:30	08:30
AM End		
PM Start		
PM End	17:30	12:30
Drive time	0.5	

Start date of intervention	2024/11/18-13:30
End date of intervention	2024/11/19-12:30
Reason:	Installation Quality Assistant : - IP Configurtion on press 135/136/137 - RJ45 cable connected - Remote support via Teamviewer on customer computer + VNC
Actions:	- Operators following during production. - The encoder wheel was moved and secured on press 137. - Wiring of screen refurbished on press 136.
Solution:	
Remarks:	
Ticket status:	solved

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

Name:

Date :

BST eltromat FRANCE signature:

Name:

Date :


lundi 25 novembre 2024 15:30:34