

On Customer Site

Visit Report

Reference :

Commande BSTe France : SERV220404		Commande BSTe Int. : E1233	
Customer :	Dobber Pharma	System :	TubeScan DS 430 4K
Customer Contact :	M. Brecht Vermeulen	SN :	38.1132
Customer Order number :		Machine Nickname :	

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☐	Out of Contract	☒
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	29/06/2022				
Travel To	0.5				
Start Time	8h30				
Lunch Time	0.5				
End Time	17h00				
Travel From	6.5				

Details	Preventive Maintenance on Tubescan.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Maintenance Checklist for NYQUIST Systems

Available supporting documents :

- Maintenance instruction for Digital Strobe & EagleView systems
- Check list for maintenance

Customer name and place : [DOBBER PHARMA Westerwerf 13 1911 UITGEEST Neederlands](#)

Contact person at customer : [M. Brecht Vermeulen](#)

Customer Mail & Mobile/Landline : b.vermeulen@dobberpharma.com / +0031 612 065 694

System Type : [DS 430 4K / BF3-M2-0.1111](#)

SN : [38.1132](#)

Machine Manufacturer/Model/Nickname :

Date : [30/06/2022](#)

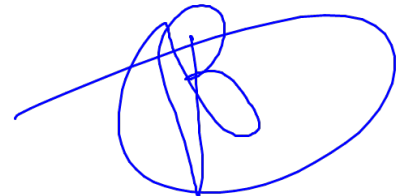
Name : [Richard Relin](#)

Comments :

Signatures :



Richard Relin 2022-06-30T17:47:48+02:00



Brecht Vermeulen 2022-06-30T17:47:34+02:00

BST eltromat FSE

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- | | |
|---|---|
| - Mirror cleaned with ZEISS lens wipes. | ☒ ☐ ☐ |
| - Camera lens cleaned with ZEISS lens wipes. | ☒ ☐ ☐ |
| - Reflectors cleaned with soft cloth using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Backing Bar cleaned with soft using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Optionally acryl insert of backing bar replaced. | ☐ ☒ ☐ |

2. Check functioning of the LEDs :

OK/NOK/NA

- | | |
|---|---|
| - LEDs checked. | ☒ ☐ ☐ |
| - Brightness and uniformity of the image checked. | ☒ ☐ ☐ |

3. Replacement of the encoder wheel :

OK/NOK/NA

- | | |
|---|---|
| - Encoder wheel replaced and tightened | ☐ ☒ ☐ |
| - Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) | ☐ ☒ ☐ |

4. Software update :

OK/NOK/NA

- | | |
|-----------------------------------|---|
| - Software Update (if necessary). | ☒ ☐ ☐ |
|-----------------------------------|---|

Old SW version : [7.2.77.115](#)

New SW version : [7.4.18.38](#)

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5. Final check of the running system :

OK/NOK/NA

- | | |
|--|---|
| - Stability of live image checked (without reference image). | ☒ ☐ ☐ |
| - Stripe alignment checked (Normal and reflective mode). | ☒ ☐ ☐ |
| - Registration checked. | ☒ ☐ ☐ |
| - Maximum speed checked. | ☒ ☐ ☐ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☒ ☐ ☐ |

6. Backup :

OK/NOK/NA

- | | |
|--------------------------------------|---|
| - NYCAMConfig folder | ☒ ☐ ☐ |
| - NYCAMProg folder | ☒ ☐ ☐ |
| - WindowsImageBackup and/or Image | ☐ ☒ ☐ |
| - Application / Computer Screenshots | ☒ ☐ ☐ |

Parts replaced during Preventive Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

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Technical datas

Computer name : [TubeScan381132](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [176 GB](#)

OS : [Win10](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1920x1080](#)

Computer Model : [DELL Optiplex 5060](#)

Date : [2019](#)

Remote Maintenance (Teamviewer)

IP address : [DHCP Auto](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [1 230 153 313 / v12](#)

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Notes

- **Nok checked but not changed**