

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	OREP Packaging M. Christophe Mionnet 17 route de Vauzelle 37600 Loches France +33 2 47 91 13 94 christophe.mionnet@orep-packaging.fr
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Ticket number:	E2657
Customer order:	On call E2629
Machine customer name:	F8
Origin BST France order:	213312
AR:	
Tiket type:	INTERVENTION
Assign to:	DarA -> amaud.darcel@bst.group
Ticket date:	2025/08/01
Material:	VIDEO_IPQ_Center
Type:	iPQ Center
SN:WA:	ASO079110_WA21625
Installation date of material:	2022/03/11
Teamviewer:	437 068 597 / v15
PC model:	IPC-BG-BKA-BSTE03.0-7
Original Application Version	2.17.6
Upgraded VERSION application during maintenance	PM3.2.5 from PM958

1 day(s) of intervention calculation

2025 / 2025	Tue.02/09
Drive time	
AM Start	11:30
AM End	
PM Start	
PM End	17:00
Drive time	

Start date of intervention	2025/09/02-11:30
End date of intervention	2025/09/02-17:00
Reason:	focal en dezoom max l'image n'est pas nette. Distance caméra-matière n'est pas bonne (problem zoom in zoom out)
Actions:	D:\bste\package\shared\tools\5.4.4\wvsystem\wvcamsetup\wvcamsetup_presenter_whitefader.py self.__refBlackRGBValues = [2.5, 2.5, 2.5] -> self.__refBlackRGBValues = [3.5, 3.5, 3.5] self.__tolBlack = 2.0 -> self.__tolBlack = 3.0
Solution:	Lens/Camera position checked, aligned and calibrated.
Remarks:	
Ticket status:	solved

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Lens/Camera position checked, aligned and calibrated.
Imaged focused from Zoom Out to Zoom In

Customer signature:

Name:

Date :



BST eltromat FRANCE signature:

Name:

Date :



ATTACHED CALL'S FILE(S)

Picture 02092025	Screenshot 02092025	Zoom out AC	Zoom In AC	Offre 250710-0458
				
BPA du 11072025				
				