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| <b>BST Eltromat France SARL</b><br>Impasse de la Noisette - CE402<br>F-91374 Verrières le Buisson<br>Tél.: +33 1 69 20 07 41<br>Email: <a href="mailto:bstfrance@bst.group">bstfrance@bst.group</a><br>Web: <a href="https://www.bst.elexis.group/">https://www.bst.elexis.group/</a> | <b>SPS Médical</b><br>231726<br>M. Corentin Mathieu<br>5 Rue de Montigny - ZI<br>77120 Coulommiers<br>France<br>+33 1 64 75 60 05<br><a href="mailto:corentin.mathieu@spsmedical.fr">corentin.mathieu@spsmedical.fr</a> |
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|                                                       |                                                                                            |
|-------------------------------------------------------|--------------------------------------------------------------------------------------------|
| Ticket number:                                        | E2590                                                                                      |
| Customer order:                                       | BPA du 18/06/2025                                                                          |
| Machine customer name:                                | DCM 1                                                                                      |
| Origin BST France order:                              | 234414                                                                                     |
| AR:                                                   |                                                                                            |
| Tiket type:                                           | REMOTE                                                                                     |
| Assign to:                                            | NguJ -> <a href="mailto:jean-baptiste.nguyen@bst.group">jean-baptiste.nguyen@bst.group</a> |
| Ticket date:                                          | 2025/06/18                                                                                 |
| Material:                                             | VIDEO_Tubescan_XL                                                                          |
| Type:                                                 | TubeScan XL 1100 7200 / M2051dC                                                            |
| SN:WA:                                                | ASO102968_50.2877                                                                          |
| Installation date of material:                        | 2024/04/05                                                                                 |
| Teamviewer:                                           | 1 679 478 337 / v15                                                                        |
| PC model:                                             | OptiPlex 3090                                                                              |
| Original Application Version                          | v7.4.62.27984                                                                              |
| Upgraded VERSION application during last intervention | E8.0.32.29966 from Ticket E2177                                                            |

#### 1 day(s) of intervention calculation

|             |           |
|-------------|-----------|
| 2025 / 2025 | Wed.18/06 |
| AM Start    | 11:27     |
| AM End      |           |
| PM Start    |           |
| PM End      | 12:22     |

|                            |                                                                                                                                                                                                                            |
|----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Start date of intervention | 2025/06/18-11:27                                                                                                                                                                                                           |
| End date of intervention   | 2025/06/18-12:22                                                                                                                                                                                                           |
| Reason:                    | Customer need report access on Qlink Editor                                                                                                                                                                                |
| Actions:                   | <ul style="list-style-type: none"> <li>- shared NycamReport to everyone to have access on Qlink editor PC</li> <li>- Inverse lane setting.</li> <li>- Changed unit for defect detection from size to area (mm²)</li> </ul> |
| Solution:                  |                                                                                                                                                                                                                            |
| Remarks:                   |                                                                                                                                                                                                                            |
| Ticket status:             | solved                                                                                                                                                                                                                     |

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

Name:

Date :



BST eltromat FRANCE signature:

Name:

Date :