

On Customer Site

Visit Report

Reference :

Commande BSTe France : 2110_222 / SERV230214		Call : E1564	
Customer :	Combier Koenig	System :	TubeScan DS 250 HR1
Customer Contact :	M. Christophe Audard	SN :	ASO094627_50.2504
Customer Order number :	BPA du 201222 / BPA 02032023	Machine Nickname :	Vega

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	27/03/2023	28/03/2023				
Travel To	3	0.5				
Start Time	11h30	8h30				
Lunch Time	1	0				
End Time	18h30	13h00				
Travel From	0.5	3				

Details	Déplacement de la Tubescan 42.1790 de la Vega vers la Neptune. Installation du nouveau TubeScan sur la Vega. Backup. Echange écran Tactile entre Sirius et Neptune... résolution ok.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Customer Details for NYQUIST Systems

Customer name and place : [84 route de Leynes, 71540 Chânes - France](#)

Contact person at customer : [M. Christophe Audard \(Responsable de Production\)](#)

Customer Mail & Mobile/Landline : christophe.audard@combier-koenig.com

System Type : [TubeScan DS 330 XX / M2051dC 0.1111](#)

SN : [50.2504_ASO094627](#)

Machine Manufacturer/Model/Nickname : [SMAG/Vega/Vega](#)

Date : [28/03/2023](#)

Name : [Arnaud Darcel & David Tondu](#)

Signatures :



Arnaud Darcel 2023-03-28T12:25:01+02:00



Christophe Audard 2023-03-28T12:24:47+02:00

BST eltromat FSE

Customer

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Technical datas

Computer name : [Tubescan502504](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [133 GB](#)

OS : [Windows 10 Pro /21H2](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1680x1050](#)

Computer Model : [Optiplex 3090](#)

Date : [2023](#)

Version : [7.4.40.107](#)

Remote Maintenance (Teamviewer)

IP address : [Automatic IP](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [1 653 092 406 / v15](#)

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Notes
