

On Customer Site

Visit Report

Reference :

Commande BSTe France : 222220		Call : E1426	
Customer :	Amcor Mohammedia	System :	TubeScan DSXL1400
Customer Contact :	M. Khanchaoui Hicham	SN :	44.2352/ASO088935
Customer Order number :	SERV220902	Machine Nickname :	Uteco Usimeca/17

Visit Purpose :

Mechanical Preparation	☒	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	05 / 12 / 2022	06 / 12 / 2022	07 / 12 / 2022	08/12/2022	09 / 12 /2022
Travel To	0.5	0.5	0.5	0.5	0.5
Start Time	08h30	08h30	08h30	08h30	8h30
Lunch Time	0.5	0.5	0.5	0.5	0.5
End Time	16h30	16h30	16h30	16h30	15h00
Travel From	0.5	0.5	0.5	0.5	6.0

Details	Installation mechanic et training operators.
---------	--

Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer Details for NYQUIST Systems

Customer name and place : [Bd Fatima Ezzahra, Mohammédia, Maroc](#)

Contact person at customer. [M. khanchaoui Hicham \(Responsable Maintenance\)](#)

Customer Mail & Mobile/Landline. hicham.khanchaoui@amcor.com/+212 661 488 927

System Type : [TubeScan DSXL 1400](#)

SN : [44.2352](#)

Machine Manufacturer/Model/Nickname : [Uteco usimeca/17](#)

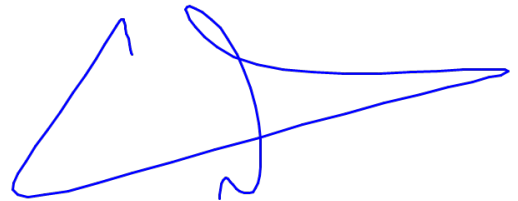
Date : [09/12/2022](#)

Name : [Richard Relin](#)

Signatures :



Richard Relin 2022-12-09T14:40:51+01:00



Hicham Khanchaoui 2022-12-09T14:40:27+01:00

BST eltromat FSE

Customer

On Customer Site

Technical datas

Computer name : [Tubescan442352](#)

Total Physical Memory : [32 GB](#)

Free Space in C Drive (System) : [148 GB](#)

OS : [Win 10 PRO](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [2560x1440](#)

Computer Model : [Optiplex 7090](#)

Date : [2022](#)

Version : [7.4.33.84](#)

Remote Maintenance (Teamviewer)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [1 057 521 967 / v12](#)

On Customer Site

Notes

- Suite à l'installation de Tubescan j'ai vérifié les systèmes IPQ sur cerrutti et Brio
- IPQ View sur cerrutti a besoin de changer le capteur de fin de course et Cassette replacement FDB15.