

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	SD Etiquette XXXXX M. Hua 14 Rue Jean Mermoz 71000 Macon France 06 89 11 49 40
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Ticket number:	E1985
Customer order:	BPA mail du 23022024
Machine customer name:	Nouvelle Prati SATURN TE370
Tiket type:	INTERVENTION
Assign to:	Tonda -> david.tondu@bst-international.com
Ticket date:	2024/02/22
Material:	VIDEO_Tubescan_DS
Type:	DS330 M2032aC-0.1667
SN:WA:	42.2050
Installation date of material:	2022/05/04
Teamviewer:	765567499
PC model:	OptiPlex 3080
Original Application Version	7.2.67.100

1 day(s) of intervention calculation

2024 / 2024	Thu.14/03
Drive time	
AM Start	08:30
AM End	
PM Start	
PM End	12:30
Drive time	

Start date of visite	2024/03/14-08:30
End date of visite	2024/03/14-12:30
Reason:	error message during startup at BIOS message
Actions:	need to replace BIOS battery. @richard, please do not forget to get BIOS battery before intervention CR2032 please make acronis file we do not have this image and set time - ASPM -> OFF - storage mode RAID or AHCI
Remarks:	

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

système 42.2050 :

- Maintenance du système, nettoyage de la tete optique et calibration.
- Remplacement de la batterie de la carte mère et réinstallation des paramètre du BIOS

Customer signature:

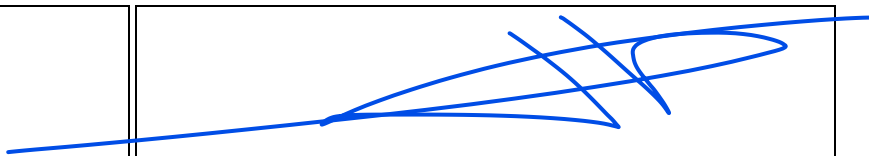
Name:

Date :

BST eltromat FRANCE signature:

Name:

Date :

	
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ATTACHED CALL'S FILE(S)

error message BIOS	quotation	BPA mail du 23022024	bios_error	Exchange of the Backup Battery in Dell Optiplex PC's
				
DELL Bios Upgrade				
				

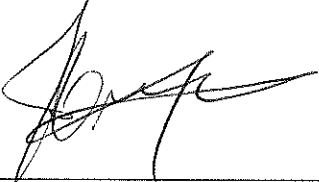
Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

Name:

Date :



BST eltromat FRANCE signature:

Name:

Date :

