

BST Eltromat France SARL
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Dody Plast
ACU231033
M. Michel Colin
Route de la Trimouille
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France
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m.colin@dodyplast.com

Ticket number:	E2379
Customer order:	
Machine customer name:	Astrallex
Origin BST France order:	242331
AR:	
Tiket type:	REMOTE
Assign to:	NguJ -> jean-baptiste.nguyen@bst.group
Ticket date:	2025/01/14
Material:	ProView
Type:	PROView System Camera L
SN:WA:	ASO110268
Installation date of material:	2025/01/08
Teamviewer:	1 857 984 285 / v15
PC model:	3ELEC379193-24013755
Original Application Version	1.4
Upgraded VERSION application during intervention	1.4.5 from Ticket E2379
Upgraded VERSION application during last intervention	E1.4.5 from Ticket E2379

29 day(s) of intervention calculation

2025 / 2025	Tue.14/01	Wed.15/01	Thu.16/01	Fri.17/01	Sat.18/01	Sun.19/01	Mon.20/01
AM Start	10:56						
AM End							
PM Start							
PM End							

2025 / 2025	Tue.21/01	Wed.22/01	Thu.23/01	Fri.24/01	Sat.25/01	Sun.26/01	Mon.27/01
Drive time							
AM Start							
AM End							
PM Start							
PM End							
Drive time							

2025 / 2025	Tue.28/01	Wed.29/01	Thu.30/01	Fri.31/01	Sat.01/02	Sun.02/02	Mon.03/02
Drive time							
AM Start							
AM End							
PM Start							
PM End							
Drive time							

Start date of intervention	2025/01/14-10:56
End date of intervention	
Reason:	when format place is set, mapping is doing at wrong position
Actions:	11/03/2025 upgrade to 1.4.5 Customer accept the system
Solution:	
Remarks:	
Ticket status:	solved

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

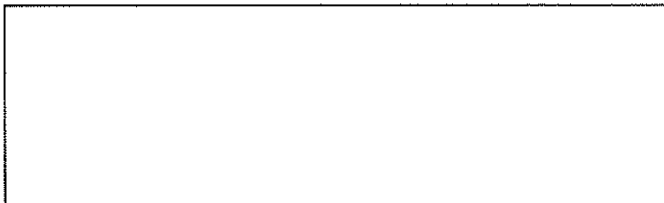
Name: COLIN Michel

Date : 11.03.2025

BST eltromat FRANCE signature:

Name:

Date :



ATTACHED CALL'S FILE(S)

[preview bug](#)

