

|                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                              |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>BST Eltromat France SARL</b><br>Impasse de la Noisette - CE402<br>F-91374 Verrières le Buisson<br>Tél.: +33 1 69 20 07 41<br>Email: <a href="mailto:bstfrance@bst.group">bstfrance@bst.group</a><br>Web: <a href="https://www.bst.elexis.group/">https://www.bst.elexis.group/</a> | <b>CCL Package Label - Pharma (Chilly-Mazarin)</b><br>ACU231910<br>M. Jean-Charles Campana<br>20 Avenue Arago<br>91380 Chilly-Mazarin<br>France<br>+33 7 63 04 72 66<br>jccampana@cclind.com |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

|                                                       |                                        |
|-------------------------------------------------------|----------------------------------------|
| Ticket number:                                        | E2421                                  |
| Customer order:                                       |                                        |
| Machine customer name:                                | Presse 444                             |
| AR:                                                   |                                        |
| Tiket type:                                           | REMOTE                                 |
| Assign to:                                            | NguJ -> jean-baptiste.nguyen@bst.group |
| Ticket date:                                          | 2025/02/07                             |
| Material:                                             | VIDEO_Tubescan_DS                      |
| Type:                                                 | TubeScan DS 430 4K /                   |
| SN:WA:                                                | ASO101364_50.2772                      |
| Installation date of material:                        | 2024/04/29                             |
| Teamviewer:                                           | 1 339 993 077                          |
| PC model:                                             | OptiPlex SFF 7010                      |
| Original Application Version                          | 7.4.57.20297                           |
| Upgraded VERSION application during intervention      | 8.0.40.33249 from Ticket E2421         |
| Upgraded VERSION application during last intervention | E8.0.40.33249 from Ticket E2421        |

1 day(s) of intervention calculation

|             |           |
|-------------|-----------|
| 2025 / 2025 | Fri.07/02 |
| AM Start    | 08:37     |
| AM End      |           |
| PM Start    |           |
| PM End      | 10:56     |

|                            |                                                                                                           |
|----------------------------|-----------------------------------------------------------------------------------------------------------|
| Start date of intervention | 2025/02/07-08:37                                                                                          |
| End date of intervention   |                                                                                                           |
| Reason:                    | Trial licenses for<br>-PDF comparison<br>-Color monitoring<br>-Report manager PRO<br>-Distance monitoring |
| Actions:                   | upgrade to the last version released 8 to be able to have report manager pro                              |
| Solution:                  |                                                                                                           |
| Remarks:                   |                                                                                                           |
| Ticket status:             | open                                                                                                      |

Comment(s)

*(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)*

Customer signature:

Name:

Date :

  
07/02/2025 11:13

BS

T

eltromat FRANCE signature:

Name:

Date :

  
07/02/2025 11:13

**ATTACHED CALL'S FILE(S)**

[50.2772 TubeScanLicense.txt](#)

|  |  |  |
|--|--|--|
|  |  |  |
|--|--|--|