

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	DS Smith BRETAGNE 231598 M. Jean-Francois VELLER ZI Kervoasdou 29270 Carhaix Plouguer France +33 2 98 93 13 68
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Ticket number:	E2340
Customer order:	CDE CLIENT I3 1023003
Machine customer name:	Cobden Chadwick
Origin BST France order:	222281
AR:	
Tiket type:	INTERVENTION
Assign to:	DarA -> amaud.darcel@bst.group
Ticket date:	2024/12/04
Material:	VIDEO_IPQ_Center
Type:	iPQ Center
SN:WA:	ASO090731_WA0022231
Installation date of material:	2022/12/16
Teamviewer:	https://citrixcloud.dssmith.com/logon/LogonPoint/index.html 1 285 328 030 / v12
PC model:	IPC-BG-BKA-BSTE04.0-7-A
Original Application Version	2.17.9

2 day(s) of intervention calculation

2025 / 2025	Mon.24/03	Tue.25/03
Drive time	4.5	1
AM Start	18:00	08:00
AM End		14:00
PM Start		14:30
PM End		17:30
Drive time		2

Start date of intervention	2025/03/24-18:00
End date of intervention	2025/03/25-17:30
Reason:	LED bar 21 is not working
Actions:	Remplacement - Main illumination unit for opaque materials Unité d'illumination LED haute performance - Pour laize jusqu'à 2590 mm web with. 3LELK254121
Solution:	
Remarks:	Le service sera pris en charge par BST eltromat France et ne sera pas facturé.
Ticket status:	solved

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Remplacement - Main illumination unit for opaque materials
Unité d'illumination LED haute performance
- Pour laize jusqu'à 2590 mm web with.
3LELK254121

Customer signature:

Name:

Date :


mardi 25 mars 2025 16:26:15

BST eltromat FRANCE signature:

Name:

Date :


mardi 25 mars 2025 16:27:19

ATTACHED CALL'S FILE(S)

Offre PR AQ2412711	CDE CLIENT I3 1023003	Picture 25032025	Screenshot 25032025	AR ASO111734 ES

ACCEPTANCE CERTIFICATE / CERTIFICAT D'ACCEPTANCE

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elaxis.group/		DS Smith BRETAGNE 231598 M. Jean-Francois VELLER ZI Kervoasdou 29270 Carhaix Plouguer France +33 2 98 93 13 68	
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ACCEPTANCE CERTIFICATE: We confirm the acceptance of system VIDEO_IPQ_Center with serial number ASO090731_WA0022231 installed the 2022/12/16 following parts list

CERTICAT D'ACCEPTATION: Nous confirmons l'acceptation du système VIDEO_IPQ_Center avec le numéro de série ASO090731_WA0022231 installé le 2022/12/16 suivant la liste matériel de l'AR

Service instructions had been given by our engineer to following persons:
Les instructions de service ont été donné par notre ingénieur aux personnes suivantes:

Comment(s)

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Remplacement - Main illumination unit for opaque materials
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Customer signature:

Name:

Date :


mardi 25 mars 2025 16:28:35

BST eltromat FRANCE signature:

Name:

Date :


mardi 25 mars 2025 16:26:51