

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	ALPHA International Nejah Fendri SFAX TUNISA
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Ticket number:	E2420
Customer order:	CDE Client 24000444
Machine customer name:	Label source-A22
AR:	
Tiket type:	REMOTE
Assign to:	NguJ -> jean-baptiste.nguyen@bst.group
Ticket date:	2025/02/06
Material:	VIDEO_Tubescan_DS
Type:	DS 430 HR1 M2051dC 0.1944
SN:WA:	ASO097787_50.2618
Installation date of material:	2023/10/04
Teamviewer:	1 949 000 143
PC model:	Optiplex 3080
Original Application Version	7.4.55.19495
Upgraded VERSION application during last intervention	E8.0.38.32882 from Ticket E2404

2 day(s) of intervention calculation

2025 / 2025	Thu.06/02	Fri.07/02
AM Start	16:26	
AM End		
PM Start		
PM End		14:21

Start date of intervention	2025/02/06-16:26
End date of intervention	2025/02/07-14:21
Reason:	definitive licence for dynamic roll map
Actions:	installation done the 07/02/2025
Solution:	
Remarks:	
Ticket status:	solved

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

Name:

Date :


19/03/2025 15:14

BS

T

eltromat FRANCE signature:

Name:

Date :


07/02/2025 14:22

ATTACHED CALL'S FILE(S)

50.2618_TubeScanLicense.txt			CDE_250107-0268-Etat_commande_frs_Logo.pdf			before 07/02/2025	after installation 07/02/2025
							