

On Customer Site

Visit Report

Reference :

Commande BSTe France : 212038		Commande BSTe : Call E1050	
Customer :	Amcor Flexibles Monceau	System :	iPQ Check Pro & Eco
Customer Contact :	M. Audrey Klepper	SN / WA :	ASO074691 / WA0021471
Customer Order number :	4621947	Machine Nickname :	H5

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☒	Out of Warranty	☐
Instruction	☐ Yes				
	☐ No				

	03/01/2022	04/01/2022	05/01/2022			
Travel To	4h30	0.5	0.5			
Start Time	13h30	8h30	8h30			
Lunch Time	0.5	0.5	0.5			
End Time	17h30	18h30	12h00			
Travel From	0.5	0.5	4h30			

Details	Voir NOTES.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [Amcor Flexibles Monceau, Rue des Piges, 176 – 6031, Monceau – Belgique](#)

Contact person at customer : [Mrs. Audrey KLEPPER](#)

Customer Mail & Mobile/Landline : audrey.klepper@amcor.com / +32 494 574 625 / +32 71 27 77 55

System Type : [iPQ Check Pro + iPQ Check Eco](#)

WA/ASO : [WA0021471](#) / [ASO074691](#)

Machine Manufacturer/Model/Nickname : [Rotomec / RS 4004 X 900-400-C / H5](#)

Date : [05/01/2022](#)

Name : [Richard Relin](#)

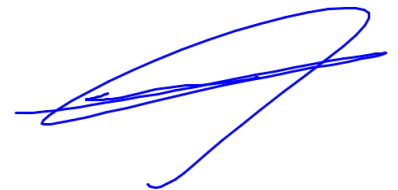
Comments :

Signatures :

A blue ink signature of Richard Relin, consisting of a stylized, overlapping loop and a long horizontal stroke.

Richard Relin 2022-01-05T12:07:11+01:00

BST eltromat FSE

A blue ink signature of Audrey Klepper, featuring a large, sweeping loop and a long horizontal stroke.

Audrey Klepper 2022-01-05T12:06:54+01:00

Customer

On Customer Site

Technical datas

iPQ Check Pro (Recto) :

Computer name : [21471IPQ-Center1-1](#)

Computer description : [iPQ-Center,WA21471](#)

Total Physical Memory : [48 GB](#)

Free Space in C Drive (System) : [47.4 GB](#)

Free Space in D Drive (Data) : [93.4 GB](#)

Free Space in E Drive (Log) : [44.9 GB](#)

Free Space in F Drive (Protocol) : [1.76 TB](#)

Screen Resolution 1 : [1920X1080](#)

Screen Resolution 2 : [1920X1080](#)

Camera Type : [DALSA P4 70 Hz – Qty : 2](#)

Computer Model / Image : [beg-BKA-BSTE02](#)

Date : [2021](#)

Global Version : Current : [2.16.1](#)

New :

TCU.x : Current : [1.12](#)

New :

WSX_3xx/WSC_4xx : Current : [1.9.2](#)

New :

PPS.3 : Current : [2.2](#)

New :

ILI-CTRL : Current : [1.4.3](#)

New :

Remote Maintenance (Teamviewer)

IP address : [10.74.46.72](#)

Subnet mask : [255.255.255.0](#)

Default gateway : [10.74.46.1](#)

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer : [1 097 313 623](tel:1097313623) / v15

	OK/NOK/NA
- Dcf and pdfx folder	☐ ☒ ☐
- Windows Credentials	☐ ☒ ☐
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☒ ☐ ☐
- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☐ ☒ ☐
- Screenshot from Application settings	☒ ☐ ☐
- Screenshot from visconfig.py (Mmx + Srb + Image)	☒ ☐ ☐

On Customer Site

iPQ Check Eco (Verso) :

Computer name : [21471IPQ-Center1-1](#)

Computer description : [iPQ-Center,WA21471](#)

Total Physical Memory : [64 GB](#)

Free Space in C Drive (System) : [37.8 GB](#)

Free Space in D Drive (Data) : [96.1 GB](#)

Free Space in E Drive (Log) : [48.7 GB](#)

Free Space in F Drive (Protocol) : [7.25 TB](#)

Screen Resolution 1 : [1920X1080](#)

Camera Type : [DALSA P40 40Hz – Qty : 1](#)

Computer Model / Image : [beg-BKA-BSTE03](#)

Date : [2021](#)

Global Version : Current : [2.16.1](#) New :

TCU.x : Current : [1.12](#) New :

WSX_3xx/WSC_4xx : Current : [1.9.2](#) New :

PPS.3 : Current : [2.2](#) New :

ILI-CTRL : Current : [1.4.3](#) New :

Remote Maintenance (Teamviewer)

IP address : [10.74.46.73](#)

Subnet mask : [255.255.255.0](#)

Default gateway :[10.74.46.73](#)

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer :

- Dcf and pdfx folder
- Windows Credentials
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py
- MmxlpmMap file in mmx folder for Check systems (Overlapping)
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

☐ ☒ ☐☐ ☒ ☐☒ ☐ ☐☐ ☒ ☐☒ ☐ ☐☒ ☐ ☐

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Notes

Point 1 : 2 Rouleaux remplacées Recto .

Point 2 : Installation de l'appareil a signets

Point 5 :Design des câbles au propre .

Point 11 : Développement des Tubescans augmeneter a 1020mm.

Point 3 : Alignement des cameras H5.