



BST GmbH
D - 33729 Bielefeld, Remusweg 1
Tel.: +49 521 / 400 70 -0, Fax: +49 521 / 400 70 -649
service@bst.group

service report/ time report

Englisch

Customer: DS Smith Packaging Velin 8 ZI de la Plaine d'Eloyes 88510 Eloyes France	Nr. ACU231586	place of installation: DS Smith Packaging Velin 8 ZI de la Plaine d'Eloyes 88510 Eloyes France	purchaser: Florent Leclere	purchase no.: 0	comm. BST: WA 0022230/ASO090729
		telephone:	contact person: Arnaud Darcel	comm. customer:	machine: Fischer ASR008423
		technician:	Krüger, Jan-Philipp	service order:	0

BST equipment:	iPQ - Check	driven distance	plate	fellow passenger
additions/ comments:		km		

day	date	travel time		break h	working time		break h	travel time		break h	comment	total	working time				travelling time			
		from	to		from	to		from	to				N	50	100		N	50	100	
Mon	20/11/2023	12:30	20:00									7,50					7,50			
Tue	21/11/2023	7:45	8:30	0,25	8:30	17:45	0,50	17:45	18:15			9,75	7,50	1,25			0,50	0,50		
Wed	22/11/2023	8:15	9:00	0,25	9:00						0:00									
Thu	23/11/2023																			
Fri	24/11/2023																			
Sat	25/11/2023																			
Sun	26/11/2023																			
Mon	27/11/2023																			
Tue	28/11/2023																			
Wed	29/11/2023																			
Thu	30/11/2023																			
Fri	01/12/2023																			
Sat	02/12/2023																			
Sun	03/12/2023																			
Σ																				

short report

Reason of visit: Troubleshooting iPQ-Check (Camera 1 is showing red lines + Camera 4 is moving over a speed of 380 m/min)

Workings: Checking of cable connections; Checking of serial number of line scan cameras; shielding of all 8 camera link cables;
Restart of the entire system (red lines from camera 1 are no longer present after reboot); Checking of camera settings (Integration time/exposure time of line scan camera 4 was wrong);
Change of integration time in camera 4 of value 32.00 to 23.00; cleaning of 100%; black and white balancing of all 4 line scan cameras;
Testing of the 100% inspection with 420 m/min (camera 4 is stable);

Status: Camera 1 has no longer red lines. Camera 4 is not anymore moving with a web speed over 380 m/min.
The image of the 100% inspection/ line scan cameras looks perfectly balanced.

☐ Material required as per attached list!	☒ work completed	☐ additional visit necessary
France 22/11/2023	signature technician Krüger, Jan-Philipp	signature customer Darcel, Arnaud



Customer survey