

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elxis.group/	Sleevever International ACU231014 M. Laurent Villard 15 Avenue Arago 91420 Morangis France +33 1 69 74 76 61 / +33 6 64 45 85 69 laurent.villard@sleevever.com
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Ticket number:	E2243
Customer order:	
Machine customer name:	HF2
Origin BST France order:	242185
AR:	
Tiket type:	SERVICE_INSTRUCTION
Assign to:	CouV -> vivien.Coutellier@bst.group
Ticket date:	2024/10/02
Material:	VIDEO_Tubescan_EV
Type:	TubeScan EV 570 HR3 / M2051dC 0.1388
SN:WA:	ASO107396_50.3038
Installation date of material:	2024/09/16
Teamviewer:	1 092 767 113 / v15
PC model:	OptiPlex Small Form Factor Plus 7010 Numéro de série: B4JRG24 Code de service express: 24219663628
Original Application Version	v8.0.27.24429

3 day(s) of intervention calculation

2024 / 2024	Tue.29/10	Wed.30/10	Thu.31/10
Drive time	0.5	0.5	0.5
AM Start	10:00	08:00	13:00
AM End	12:30	12:30	14:00
PM Start	13:30	13:00	14:30
PM End	18:00	18:30	19:00
Drive time	0.5	0.5	0.5

Start date of intervention	2024/10/29-10:00
End date of intervention	2024/10/31-19:00
Reason:	Instruction suite a installation Call E2136
Actions:	Remplacement Nvme par un SSD (application non operationnelle avec le disque Nvme, après remplacement carte mère par DELL. Formation des opérateur.
Solution:	
Remarks:	
Ticket status:	open

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

Name:

Date :


31/10/2024 18:41

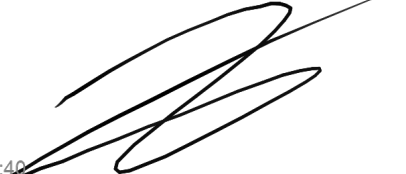
BS

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eltromat FRANCE signature:

Name:

Date :


31/10/2024 18:40