

On Customer Site

Visit Report

Reference :

Commande BSTe France : 222249		Call : E455	
Customer :	LithoBru (Merpins)	System :	TubeScan DS 430 4K
Customer Contact :	M. Serge Eicheldinger	SN :	ASO089809 _42.2299
Customer Order number :	CDE CLIENT BPA du 300622	Machine Nickname :	Viva

Visit Purpose :

Mechanical Preparation	☒	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☒	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	04/01/2023	05/01/2023				
Travel To	0.25	0.5				
Start Time	14h00	8h30				
Lunch Time	0	1				
End Time	18h00	17h30				
Travel From	0.5	0.5				

Details	Ajout d'une structure de renfort + alignement caméra & rouleaux sur presse Viva. Instruction additionnel sur débobineuse Sirius (Suivie en production)
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Customer Details for NYQUIST Systems

Customer name and place : [LithoBru, Avenue des Torulas – ZI Merpin – CS 90250, 16112 Merpin - France](#)

Contact person at customer : [M. Serge Eicheldinger \(Responsable de Production\)](#)

Customer Mail & Mobile/Landline : serge.eicheldinger@lithobru.com / +33 5 45 81 01 16 / +33 6 47 69 62 77

System Type : [TubeScan DS 430 4K / M2089aC 0.1111](#)

SN : [42.2299_ASO089809](#)

Machine Manufacturer/Model/Nickname : [Codimag/Viva 420/Viva](#)

Date : [05/01/2023](#)

Name : [Arnaud Darcel](#)

Signatures :



Arnaud Darcel 2023-01-05T17:14:23+01:00

BST eltromat FSE



Serge Eicheldinger 2023-01-05T17:14:10+01:00

Customer

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Technical datas

Computer name : [Tubescan422299](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [151 GB](#)

OS : [Windows 10 Pro](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1920x1080](#)

Computer Model : [Optiplex 7090](#)

Date : [2022](#)

Version : [7.4.25.71](#)

Remote Maintenance (Teamviewer)

IP address : [Automatic IP](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [880 886 924 / v15](#)

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Notes
