

On Customer Site

Visit Report

Reference :

Commande BSTe France : AGEPA 20215428		Call : E778	
Customer :	Semoulin Packaging	System :	iPQ Center
Customer Contact :	M.Mathieu Dehon	SN / WA :	ASO034236 / WA0019792
Customer Order number :		Machine Nickname :	Miraflex

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	30/11/2021			
Travel To	4h00			
Start Time	09h00			
Lunch Time	0.5			
End Time	17h30			
Travel From	4h00			

Details	Instruction des opérateurs (2 équipes). Calibration des blancs. Verification des cameras sur Miraflex et Comexi 1.
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Purpose of the visit completed : Yes ☐ No ☒

Need a new visit : Yes ☒ No ☐

On Customer Site

Customer name and place : [Semoulin Packaging / rue du Couvent 44, 7350 Hensies · Belgique](#)

Contact person at customer : [M. Mathieu Dehon / +32 479 99 17 16](#)

Customer Mail & Mobile/Landline : Mathieu.dehon@semoulinpackaging.com

System Type : [iPQ Center](#)

WA/ASO : [WA0019792 / ASO034236](#)

Machine Manufacturer/Model/Nickname : [W&H/Miraflex C](#)

Date : [12/05/2021](#)

Name : [Richard Relin](#)

Comments :

Signatures :

Richard Relin 2021-11-30T17:26:41+01:00



Loic Dommary 2021-11-30T17:26:22+01:00

BST eltromat FSE

Customer

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Technical datas

Computer name : 19792IPQ-CENTER

Computer description : iPQ-Center, WA19792

Total Physical Memory : 32 GB

Free Space in C Drive (System) : 78.2 GB

Free Space in D Drive (Data) : 101GB

Free Space in E Drive (Log) : 258 GB

Free Space in F Drive (Protocol) : 1.79 TB

Screen Resolution 1 : 1920X1080

Screen Resolution 2 : 1920x1200

Screen Resolution 3 : 1920x1080

Camera Type : DALSA P4 70Hz – Qty :2

Computer Model / Image : R7910-E5-2680 (BST02)

Date : 2017

Global Version : Current : 2.15.12 New :

TCU.x : Current : 1.12 New :

WSX_3xx/WSC_4xx : Current : 1.9.2 New :

PPS.3 : Current : 2.2 New :

ILI-CTRL : Current : 1.4.2 New :

Remote Maintenance (Teamviewer)

IP address : DHCP Automatic

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

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Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [310 684 454 / v12](#)

	OK/NOK/NA
- Dcf and pdfx folder	☒ ☐ ☐
- Windows Credentials	☐ ☒ ☐
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☒ ☐ ☐
- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☒ ☐ ☐
- Screenshot from Application settings	☒ ☐ ☐
- Screenshot from visconfig.py (Mmx + Srb + Image)	☒ ☐ ☐

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Notes
