

On Customer Site

## Visit Report

### Reference :

|                                  |                    |                           |                       |
|----------------------------------|--------------------|---------------------------|-----------------------|
| Commande BSTe France : ASO078534 |                    | Commande BSTe : Call E904 |                       |
| Customer :                       | Ahlstrom Munksjö   | System :                  | iPQ Check             |
| Customer Contact :               | Mme Blandine Capon | SN / WA :                 | ASO073395 / WA0021416 |
| Customer Order number :          |                    | Machine Nickname :        | R1                    |

### Visit Purpose :

|                        |                                     |                |                                     |                 |                                     |
|------------------------|-------------------------------------|----------------|-------------------------------------|-----------------|-------------------------------------|
| Mechanical Preparation | <input type="checkbox"/>            | Installation   | <input checked="" type="checkbox"/> | Start-up        | <input checked="" type="checkbox"/> |
| Maintenance            | <input type="checkbox"/>            | Under Contract | <input type="checkbox"/>            | Out of Contract | <input type="checkbox"/>            |
| Troubleshoot           | <input checked="" type="checkbox"/> | Under Warranty | <input checked="" type="checkbox"/> | Out of Warranty | <input type="checkbox"/>            |
| Instruction            | <input type="checkbox"/> Yes        |                |                                     |                 |                                     |
|                        | <input type="checkbox"/> No         |                |                                     |                 |                                     |

|             |            |  |  |  |  |  |
|-------------|------------|--|--|--|--|--|
|             | 08/09/2021 |  |  |  |  |  |
| Travel To   | 3          |  |  |  |  |  |
| Start Time  | 16h00      |  |  |  |  |  |
| Lunch Time  | 0          |  |  |  |  |  |
| End Time    | 17h00      |  |  |  |  |  |
| Travel From | 0.5        |  |  |  |  |  |

|         |                                                                                                                                                                                                          |
|---------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Details | Remplacement des pièces sous garanties <ul style="list-style-type: none"> <li>- DALSA P4-CC-04K04T-01-R 4096 Pixel, 10,56 µm,40kHz</li> <li>- Objektiv Rodagon M58 4/50 Festobjektiv 50mm f/4</li> </ul> |
|---------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Customer name and place : [Ahlstrom-Munksjö, 48 Route de Remiremont – 88380, Arches](#)

Contact person at customer : [Mme Blandine Capon \(Process Manager\)](#)

Customer Mail & Mobile/Landline : [blandine.capon@ahlstrom-munksjo.com](mailto:blandine.capon@ahlstrom-munksjo.com) / +33 7 84 30 89 50 / +33 3 29 32 60 00

System Type : [iPQ Check](#)

WA/ASO : [WA0021416](#) / [ASO073395](#)

Machine Manufacturer/Model/Nickname : [Rotomec](#) / R1

Date : [10/09/2021](#)

Name : [Arnaud Darcel](#)

Comments :

**Signatures :**

A handwritten signature in blue ink, appearing to be 'A. Darcel'.

Arnaud Darcel 2021-09-10T10:07:57+02:00

A handwritten signature in blue ink, appearing to be 'B. Capon'.

Blandine Capon 2021-09-10T10:07:42+02:00

BST eltromat FSE

Customer

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## Technical datas

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Computer name : 21416iPQ-Center1-1

Computer description : iPQ-Center, WA21416

Total Physical Memory : 96 GB

Free Space in C Drive (System) : 47.8 GB

Free Space in D Drive (Data) : 94.2 GB

Free Space in E Drive (Log) : 48 GB

Free Space in F Drive (Protocol) : 1.80 TB

Screen Resolution 1 : 1920x1080

Screen Resolution 2 : 1920x1080

Camera Type : DALSA P4 40Hz – Qty : 4

Computer Model / Image : beg-BKA-BSTE02

Date : 2021

Global Version : Current : 2.16.1

New :

TCU.x : Current : 1.12

New :

WSX\_3xx/WSC\_4xx : Current :

New :

PPS.3 : Current :

New :

ILI-CTRL : Current : 1.4.3

New :

**Remote Maintenance (VNC)**

IP address : 10.149.191.20

Subnet mask : 255.255.0.0

Default gateway : 10.149.3.1

Preferred DNS server : 10.149.0.89

Alternate DNS server :

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**Remote Access (Snapshot gallery, pdf upload, WF applications)**

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

**VNC :** [10.149.191.22](#)

- Dcf and pdfx folder
- Windows Credentials
- iPQ-xxxxxx\_bak\_date\_time.zip file generated from sysconfig.py
- MmxlpmMap file in mmx folder for Check systems (Overlapping)
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA



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## Notes

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- Overlapping entre caméra 3 et 4 à faire à distance avec production large et décor adéquate.