

On Customer Site

Visit Report

Reference :

Commande BSTe France : 212206		Commande BSTe : E1388	
Customer :	Constantia Jeanne d'Arc	System :	iPQ Center
Customer Contact :	M. Bodhuin Francois	SN / WA :	ASO077269 / WA0021552
Customer Order number :	75404345	Machine Nickname :	Grafomac /R57/1200

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	07/11/2022					
Travel To	0					
Start Time	17h00					
Lunch Time	0					
End Time	17h30					
Travel From	0.5					

Details	No grading on BC. Training to explain to start the automatic BC searching from the matrix camera instead of Line camera.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [Constantia Jeanne d'Arc, BP51 – 52300 Vecqueville - France](#)

Contact person at customer : [M. François Bodhuin \(Responsable Maintenance, Travaux Neufs, Sécurité et Environnement\)](#)

Customer Mail & Mobile/Landline : francois.bodhuin@cflex.com / +33 6 74 57 25 31 / +33 3 25 94 77 75

System Type : [iPQ Center](#)

WA/ASO : [WA0021552 / ASO077269](#)

Machine Manufacturer/Model/Nickname : [Grafomac / HIGH TECH – R57/1200 / Grafomac](#)

Date : [08/11/2022](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2022-11-08T14:47:43+01:00



François Bodhuin 2022-11-08T11:06:33+01:00

BST eltromat FSE

Customer

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Technical datas

Computer name : 215552IPQ-Center1-1	Computer description : iPQ-Center, WA21552
Total Physical Memory : 64 GB	
Free Space in C Drive (System) : 41.1 GB	Free Space in D Drive (Data) : 95.7 GB
Free Space in E Drive (Log) : 43.3 GB	Free Space in F Drive (Protocol) : 7.18 TB

Screen Resolution 1 : 1920x1080	Screen Resolution 2 : 1920x1080
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Camera Type : DALSA P4 40Hz – Qty : 2	
Computer Model / Image : beg-BKA-BSTE03	Date : 2021
Boot = F12	

Global Version :	Current : 2.17.2	New :
TCU.x :	Current : 1.12	New :
WSX_3xx/WSC_4xx :	Current : 1.9.4	New :
PPS.3 :	Current : 2.2	New :
ILI-CTRL :	Current : 1.4.3	New :

Remote Maintenance (Teamviewer) - Via Franck PC (TV ID 1 243 125 970)

IP address : [10.140.164.138](#)

Subnet mask : [255.255.255.0](#)

Default gateway : [10.140.164.254](#)

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer : [330 188 277](tel:330188277) / v12

- Windows Credentials
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py
- MmxlpmMap file in mmx folder for Check systems (Overlapping)
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

☐ ☒ ☐☐ ☒ ☐☐ ☒ ☐☐ ☒ ☐☐ ☒ ☐

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Notes
