

On Customer Site

## Visit Report

**Reference :**

|                                     |                   |                           |                     |
|-------------------------------------|-------------------|---------------------------|---------------------|
| Commande BSTe France : SERV210727DT |                   | Commande BSTe Int. : E925 |                     |
| Customer :                          | Amcor Sarrebourg  | System :                  | iPQ Center          |
| Customer Contact :                  | M. Florent Tallon | SN / WA :                 | ASO065990 / WA21130 |
| Customer Order number :             | 4530567893        | Machine Nickname :        | 249                 |

**Visit Purpose :**

|                        |                                        |                |                                     |                 |                                     |
|------------------------|----------------------------------------|----------------|-------------------------------------|-----------------|-------------------------------------|
| Mechanical Preparation | <input type="checkbox"/>               | Installation   | <input checked="" type="checkbox"/> | Start-up        | <input type="checkbox"/>            |
| Maintenance            | <input type="checkbox"/>               | Under Contract | <input type="checkbox"/>            | Out of Contract | <input type="checkbox"/>            |
| Troubleshoot           | <input type="checkbox"/>               | Under Warranty | <input type="checkbox"/>            | Out of Warranty | <input checked="" type="checkbox"/> |
| Instruction            | <input type="checkbox"/> Yes           |                |                                     |                 |                                     |
|                        | <input checked="" type="checkbox"/> No |                |                                     |                 |                                     |

|             |            |     |     |     |     |     |
|-------------|------------|-----|-----|-----|-----|-----|
|             | 21/09/2020 | / / | / / | / / | / / | / / |
| Travel To   | 0.5        |     |     |     |     |     |
| Start Time  | 8h00       |     |     |     |     |     |
| Lunch Time  | 1          |     |     |     |     |     |
| End Time    | 14h00      |     |     |     |     |     |
| Travel From | 0          |     |     |     |     |     |

|         |                                                                                                                                                                            |
|---------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Details | <p>System upgrade from v2.15.10 to v2.17.1 on new HDD SSD SATA III (BL210921, BSTDenguJ) for unlimited jobs.</p> <p>Wiring for screens checked</p> <p>Acronis + Backup</p> |
|---------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Purpose of the visit completed :      Yes ☒      No ☐

Need a new visit :      Yes ☐      No ☒

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## Customer Details for iPQ systems

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Customer name and place : [Amcor Flexibles / 48 Rue de Sarreguemines, 57400 Sarrebourg](#)

Contact person at customer : [M. Florent Tallon \(CI & Process\)](#)

Customer Mail & Mobile/Landline : [florent.tallon@amcor.com](mailto:florent.tallon@amcor.com) / +33 87 24 54 77 / +33 7 86 92 61 03

System Type : [iPQ Center](#)

WA/ASO : [WA0021130/ASO065990](#)

Machine Manufacturer/Model/Nickname : [Cerutti/RB 940 \(2702\)/249](#)

Date : [22/09/2021](#)

Name : [Arnaud Darcel](#)

Comments :

### Signatures :



Arnaud Darcel 2021-09-22T09:38:13+02:00

BST eltromat FSE



Florent Tallon 2021-09-22T09:38:01+02:00

Customer

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## Technical datas

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Computer name : [21130iPQ-Center1-1](#)

Computer description : [iPQ-Center,WA21130](#)

Total Physical Memory : [32 GB](#)

Free Space in C Drive (System) : [50.2 GB](#)

Free Space in D Drive (Data) : [97.0 GB](#)

Free Space in E Drive (Log) : [49.1 GB](#)

Free Space in F Drive (Protocol) : [1.78 TB](#)

Screen Resolution 1 : [1920x1080](#)

Screen Resolution 2/3 : [1920x1080 \(Main\)](#)

Camera Type : [2x DALSA P4 40KHz](#)

Computer Model / Image : [FUJITSU D3598-B1](#)

Date : [2020](#)

Global Version :           Current : [2.15.10](#)           New : [2.17.1](#)

TCU.x :                    Current : [1.11](#)           New : [1.12](#)

WSX\_3xx/WSC\_4xx :       Current : [1.8.2](#)           New : [1.9.4](#)

PPS.3 :                   Current : [2.2](#)           New : [2.2](#)

ILI-CTRL :                Current : [1.4.3](#)           New : [1.4.3](#)

### **Remote Maintenance (Teamviewer)**

IP address : [192.168.2.1](#)

Subnet mask : [255.255.255.0](#)

Default gateway :

Preferred DNS server :

Alternate DNS server :

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**Remote Access (Snapshot gallery, pdf upload, WF applications)**

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

**Teamviewer ID :** [1 942 217 908 / v12](#)

|                                                                 | OK/NOK/NA                                                                             |
|-----------------------------------------------------------------|---------------------------------------------------------------------------------------|
| - Dcf and pdfx folder                                           | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> |
| - Windows Credentials                                           | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> |
| - iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - MmxlpMap file in mmx folder for Check systems (Overlapping)   | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Screenshot from Application settings                          | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Screenshot from visconfig.py (Mmx + Srb + Image)              | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |

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Note

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