

On Customer Site

Visit Report

Reference :

Commande BSTe France : 210610		Call number : E828	
Customer :	Philaposte	System :	SHS 4000
Customer Contact :	M. Lacour Stephane	ASO / WA :	
Customer Order number :	2000343337	Machine Nickname :	Rotomec MW60

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☒
Instruction	☐ Yes				
	☒ No				

	29 / 06 / 2021	29 / 06/2021	/ /	/ /	/ /	/ /
Travel To	5h30	0.5				
Start Time	14h00	8h30				
Lunch Time	0.5	0.5				
End Time	18h30	14h00				
Travel From	0.5	5h30				

Details	Troubleshoot et dépannage de Super handyscan 4000 sur Rotomec MW60 et Muller Martini 711. Bloc UV a changer sur les 2 systemes .
---------	---

Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [Philaposte, Avenue Benoit Franchon, 24750 Boulazac Isle Manoire](#)

Contact person at customer / Title : [M. Stephane lacour \(Responsable Maintenance\)](#)

Customer Mail & Mobile/Landline : stephane.lacour@laposte.fr / +33 5 53 03 17 23

System Type : [SHS 4000](#)

ASO/WA :

Machine Manufacturer/Model/Nickname : [Rotomec MW60/307/307000](#)

Date : [30/06/2021](#)

Name : [Richard Relin](#)

Comments :

Signatures :

2021-06-30T14:30:42+02:00

BST eltromat FSE



Stephane Lacour 2021-06-30T14:30:24+02:00

Customer

On Customer Site

Technical datas

Computer name : SHS4000

Computer description : SHS4000

Total Physical Memory : 1.99 GB

Free Space in C Drive (System) : 139 MB

Free Space in D Drive (Data) : 268 MB

OS : Windows Embedded XP

Screen Resolution 1 : 1280x1024

Camera Type : CAM/SHS4000/5X4/2S/1UV

Computer Model / Image : SHS4000- SN 154709 2901

(*) Global Version : Current : 6.1.3 New :

(**) **Remote Maintenance (Teamviewer)**

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Proxy :

Teamviewer ID :

- (***)
- Image
 - iTrace
 - Save db
 - Screenshot from Application settings

OK/NOK/NA

☐ ☒ ☐☒ ☐ ☐☒ ☐ ☐☒ ☐ ☐

On Customer Site

Notes

Bloc UV a changer sur Rotomec mw60 et Müller Martini 711 .