

On Customer Site

Visit Report

Reference :

Commande BSTe France : 212195 / AQ0004829 M5 PLAN E		Call : E885	
Customer :	Gallus Ferd. Rüesch AG	System :	TubeScan DS 430 4K
Customer Contact :	M. Joël Grübel	SN :	ASO076918_42.1834
Customer Order number :	4530269240	Machine Nickname :	Gallus RCS

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	30/08/2021	31/08/2021				
Travel To	6h30	0.5				
Start Time	15h30	8h00				
Lunch Time	0	0.5				
End Time	16h30	12h00				
Travel From	0.5	0				

Details	System installation checked. Settings and configuration. Training + Demo for FAT System Backup.
---------	--

Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer Details for NYQUIST Systems

Customer name and place : [Harzbüchelstrasse 34, 9016 St. Gallen - Switzerland](#)

Contact person at customer. [M. Joël Grübel \(Special Solutions\)](#)

Customer Mail & Mobile/Landline. joel.gruebel@heidelberg.com / +41 71 242 8549

System Type : [TubeScan DS 430 4K / M2089aC-0.1111](#)

SN : [ASO076918_42.1834](#)

Machine Manufacturer/Model/Nickname : [Gallus/RCS 430r2](#)

Date : [01/09/2021](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2021-09-01T08:11:07+02:00

BST eltromat FSE



Joël Grübel 2021-09-01T08:10:55+02:00

Customer

On Customer Site

Technical datas

Computer name : [Tubescan421834](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [162 GB](#)

OS : [Windows 10 Pro](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [2560x1440](#)

Computer Model : [OptiPlex 7080](#)

Date : [2021](#)

Version : [7.2.54.83](#)

Remote Maintenance (Teamviewer)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version :

On Customer Site

Notes
