

On Customer Site

Visit Report

Reference :

Commande BSTe France : 222428 / ASO093722		Intervention. : E1481	
Customer :	Almapack	System :	iPQ View
Customer Contact :	M.	SN / WA :	ASO038541 / WA0019968
Customer Order number :	BC1411308	Machine Name :	BOBST

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☒
Instruction	☐ Yes				
	☒ No				

	25/01/2023					
Travel To	0.5					
Start Time	9h00					
Lunch Time	1.5					
End Time	12h30					
Travel From	0					

Details	Remplacement du Lens. Mise à jour vers v2.15.10 pour calibration Zoom/Iris/Whitefader
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [Almapack • ZI Sidi Ahmed Ben Yechou – Ain Harrouda – 28630 – Casablanca - Maroc](#)

Contact person at customer : [M. Abdeljalil Belfakir \(Directeur Usine\)](#)

Customer Mail & Mobile/Landline : a.belfakir@almapack.ma / +212 6 61 15 36 06

System Type : [iPQ View](#)

WA/ASO : [WA0019968/ASO038541](#)

Machine Manufacturer/Model/Nickname : [BOBST/RC6002C/BOBST](#)

Date : [26/01/2023](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2023-01-26T10:47:34+01:00

BST eltromat FSE



Abdeljalil Belfakir 2023-01-26T10:47:21+01:00

Customer

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Technical datas

Computer name : [19968iPQ-Center1-1](#)

Computer description : [iPQ-Center,WA19968](#)

Total Physical Memory : [8 GB](#)

Free Space in C Drive (System) : [23.3 GB](#)

Free Space in D Drive (Data) : [96.8 GB](#)

Free Space in E Drive (Log) : [99.8 GB](#)

Free Space in F Drive (Protocol) : [216 GB](#)

Screen Resolution : [1920x1080](#)

Camera Type : [wsc_522](#) – Qty : [1](#)

Computer Model : [dell-XE2-i5-4570S](#)

Date : [2017](#)

Global Version : Current : [2.12.1](#) New : [2.15.10](#)

TCU.x : Current : [1.8.8](#) New : [1.11](#)

WSX_3xx/WSC_4xx : Current : [1.6.3](#) New : [1.9](#)

PPS.3 : Current : [2.2](#) New : [2.2](#)

ILI-CTRL : Current : New :

Remote Maintenance (Teamviewer)

IP address : [DHCP Automatic](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Remote Access (Snapshot gallery, pdf upload, WF applications)

On Customer Site

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : / [v12](#)

- Dcf and pdfx folder
- Windows Credentials
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py
- MmxlpmMap file in mmx folder for Check systems (Overlapping)
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

☐	☐	☒
☐	☐	☒
☒	☐	☐
☐	☐	☒
☒	☐	☐
☒	☐	☐

Parts replaced during Preventive Maintenance :

1 – [Zoom lens 16x.0 Fujinon 16x10/Ach2](#)

2 -

Parts suggested to replace during the next Maintenance :

1 –

2 –

Part need to be replaced as soon as possible :

1 –

2 -

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Notes
