

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	Helios Sa (Lessay) 301107 M. Dupray Sebastien 43 Route de la ZI 50430 Lessay France +33 2 33 17 13 13 sdupray@helios-imp.com
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Ticket number:	E2172
Customer order:	CDE CLIENT SA240268
Machine customer name:	Biva 2 - CI12894
AR:	
Tiket type:	INTERVENTION
Assign to:	NguJ -> jean-baptiste.nguyen@bst.group
Ticket date:	2024/07/25
Material:	VIDEO_IPQ_Center
Type:	iPQ Center
SN:WA:	WA19168
Installation date of material:	2015/12/01
Teamviewer:	715 893 972 / v12
PC model:	IPC-BG-R7910/BSTE01.0
Original Application Version	2.17.9

1 day(s) of intervention calculation

2024 / 2024	Mon.02/09
Drive time	3.5
AM Start	08:00
AM End	
PM Start	
PM End	14:00
Drive time	3.5

Start date of intervention	2024/09/02-08:00
End date of intervention	2024/09/02-14:00
Reason:	PC from BIVA6 WA19431 because BIVA 6 PC defective
Actions:	replacement new IPC R7910 from BST Gmbh - bios configuration - UPS tested - Mil dongle - Filters replacements 100%+matrix - Cleaning
Solution:	
Remarks:	
Ticket status:	solved

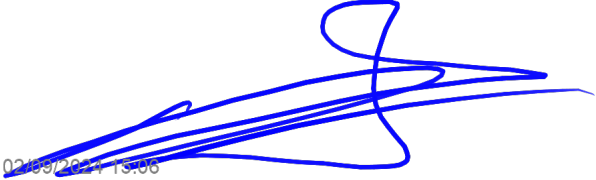
Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

Name:

Date :


02/09/2024 15:06

BS

el

tromat FRANCE signature:

Name:

Date :


02/09/2024 15:06

ATTACHED CALL'S FILE(S)

CDE CLIENT SA240255	CDE CLIENT SA240268.pdf	Offre SERV 240823-0174.pdf	new pc installation	UPS test
				
new ipc installation	system information	IPC label		
				