

On Customer Site

Visit Report

Reference :

Commande BSTe France : 2021 5217 - 212377		Call : E1011	
Customer :	Orbo Labels	System :	TubeScan DSXL 1400
Customer Contact :	M. Francis Steen	SN :	42.1958
Customer Order number :	20215217	Machine Nickname :	Comexi S1DT

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	22/11/2021	23/11/2021	24/11/2021	25/11/2021	26/11/2021	
Travel To	5	1	1	1	1	
Start Time	13h30	8h30	8h30	8h30	8h30	
Lunch Time	0.5	0.5	0.5	0.5	0	
End Time	18h00	16h00	18h00	18h00	13h00	
Travel From	1	1	1	1	5	

Details	TubeScan XL adjusted and configured. 2 operators training. Teamviewer connected + EOR cable connected with Comexi on PLC. Backup system
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer Details for NYQUIST Systems

Customer name and place : [Orbo nv, Hoogledestraat 31B, 8610 Kortemark - Belgium](#)

Contact person at customer. [M. Francis Steen \(Production Manager\)](#)

Customer Mail & Mobile/Landline. francis.steen@orbo.be / +32 478 30 63 47 / +32 51 54 10 10

System Type : [TubeScan DSXL 1400 / M2032C-0.24](#)

SN : [42.1958](#)

Machine Manufacturer/Model/Nickname : [Comexi/S1DT/Comexi S1DT](#)

Date : [26/11/2021](#)

Name : [Arnaud Darcel](#)

Signatures :



Arnaud Darcel 2021-11-26T12:59:58+01:00



Francis Steen 2021-11-26T12:59:43+01:00

BST eltromat FSE

Customer

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Technical datas

Computer name : [Tubescan421958](#)

Total Physical Memory : [32 GB](#)

Free Space in C Drive (System) : [153 GB](#)

OS : [Windows 10 Pro](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [2560x1440](#)

Computer Model : [Optiplex 7080](#)

Date : [2021](#)

Version : [7.4.0.2](#)

Remote Maintenance (Teamviewer)

IP address : [Automatic IP](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [490 014 933 / v15](#)

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Notes

- End of Roll signal connected on PLC A42.0 / OV on OA1

