

On Customer Site

Visit Report

Reference :

Commande BSTe France :		Commande BSTe Int. : E1073	
Customer :	SBE	System :	TubeScan DS 330 4K
Customer Contact :	M. Nicolas Robert	SN :	ASO042900_38.1105
Customer Order number :		Machine Nickname	MPS 6

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☒	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	05/01/2023					
Travel To	4					
Start Time	11h40					
Lunch Time	1					
End Time	17h40					
Travel From	4					

Details	The bearing of one roll on the tubescan on the MPS 11 is dead and need a replacement.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer details for NYQUIST Systems

Customer name and place : [SBE / 17 rue Théodore Botrel, 35550 Pipriac - France](#)

Contact person at customer : [M. Nicolas Robert \(Coordinateur Flexo\)](#)

Customer Mail & Mobile/Landline : atelier.flexo@sbe-etiquettes.fr / +33 2 99 34 37 49

System Type : [TubeScan DS 330 4K / BF3-M2-0.0833](#)

SN : [38.1105](#)

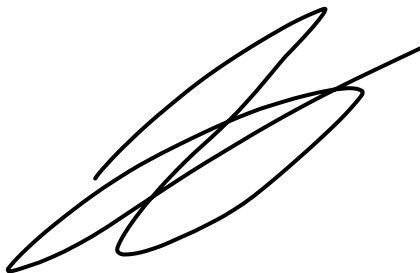
Machine Manufacturer/Model/Nickname : [MPS / EC 330/6 / MPS 6](#)

Date : 05/01/2023

Name : [M. Vivien Coutellier](#)

Comments :

Signatures :



Robert Nicolas 2023-03-03T11:59:51+01:00

BST eltromat FSE

Customer

On Customer Site

Technical datas

Computer name : [TubeScan502397](#)

Total Physical Memory : [16GB](#)

Free Space in C Drive (System) : [132GB](#)

OS : [Windows 10 Pro](#)

Screen Resolution Touch : [1024X768 \(Touch\)](#)

Screen Resolution Full View : [1920X1080](#)

Computer Model : [Optiplex 7090](#)

Remote Maintenance (Teamviewer)

IP address : [192.168.0.8](#)

Subnet mask : [255.255.255.0](#)

Default gateway : [192.168.0.75](#)

Preferred DNS server : [8.8.8.8](#)

Alternate DNS server :

Teamviewer ID / Version : [1 201 626 730 / v12](#)

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Notes
