

On Customer Site

Visit Report

Reference :

Commande BSTe France : SERV230522		Call / PM number : E1637	
Customer :	Ouest Pack	System :	Inspection System
Customer Contact :	M. Jean-Marie Gentric	SN :	1004400
Customer Order number :	K2306001	Machine Nickname :	Chronos

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☐	Out of Contract	☒
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	13 / 06 / 2023					
Travel To	0.5					
Start Time	8h30					
Lunch Time	0					
End Time	11h30					
Travel From	7					

Details	Maintenance Préventive du système d'inspection sur presse KBA Chronos. Calibration & Backup
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Maintenance Checklist for Inspection Systems

Customer name and place : [Ouest Pack / 20 Rue Gustave Eiffel – 22700 – Perros-Guirec - France](#)

Contact person at customer : [M. Jean-Marie Gentric \(Responsable Maintenance\)](#)

Customer Mail & Mobile/Landline : production@ouest-pack.fr / +33 6 40 12 62 27 / +33 2 96 49 01 54

SN : [1004400](#)

Machine Manufacturer/Model/Nickname : [KBA / Chronos.8 / Chronos](#)

Date : [13/06/2023](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2023-06-13T10:52:00+02:00

BST eltromat FSE



Jean-Marie Gentric 2023-06-13T10:51:41+02:00

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- Mirror cleaned wit ZEISS lens wipes. ☒ ☐ ☐
- Camera lens cleaned with ZEISS lens wipes. ☒ ☐ ☐
- Reflectors cleaned with soft cloth using iso propanol or alcohol. ☐ ☐ ☒
- Back plate cleaned. ☒ ☐ ☐
- Computer filter ~~cleaned~~/replaced ☒ ☐ ☐

2. Camera calibration :

OK/NOK/NA

- Field of View / Period ☐ ☐ ☒
- Offset/Gain Calibration. ☐ ☐ ☒
- Zero LED calibration : Anyspeed & Position ☐ ☐ ☒

3. Check functioning of the Lamps :

OK/NOK/NA

- Lamps replacement. : ☐ ☐ ☒
- Brightness and uniformity of the image checked. ☒ ☐ ☐

4. Replacement of the encoder wheel :

OK/NOK/NA

- Encoder wheel replaced and tightened ☐ ☐ ☒
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) ☐ ☐ ☒

5. Software update :

OK/NOK/NA

- Software Update (if necessary). ☐ ☒ ☐

Old SW version : [2.9.1.1](#)

New SW version : [2.9.1.1](#)

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6. Final check of the running system :

OK/NOK/NA

- Stability of live image checked (without reference image).
- Stripe alignment checked (Normal and reflective mode).
- Registration checked.
- Maximum speed checked.
- Hard drive capacity checked.
- Backup created and saved locally and/or on USB stick.

☒	☐	☐
☒	☐	☐
☒	☐	☐
☐	☒	☐
☒	☐	☐
☒	☐	☐

7. Backup :

OK/NOK/NA

- BackupRestore
- Archive Printflow

☒	☐	☐
☒	☐	☐

Parts replaced during Preventive Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

On Customer Site

Technical datas

Computer name : [chronospv](#)

Total Physical Memory : [2 GB](#)

Free Space in C Drive (System) : [48.8 GB](#)

Free Space in D Drive : [416 GB](#)

OS : [Microsoft Windows XP Professional 2002 – SP2](#)

Screen Resolution 1 : [1600x600](#)

Screen Resolution 2 : [1280x1024 \(Not Active\)](#)

Computer Model : [95203488 / IBASE](#)

Date : [June, 2015](#)

ACB Firmware : [8/7](#)

Remote Maintenance (Teamviewer)

IP address : [DHCP Automatic](#)

Subnet mask :

Default gateway : [10.10.10.10](#)

Preferred DNS server : [10.10.10.2](#)

Alternate DNS server : [10.10.10.4](#)

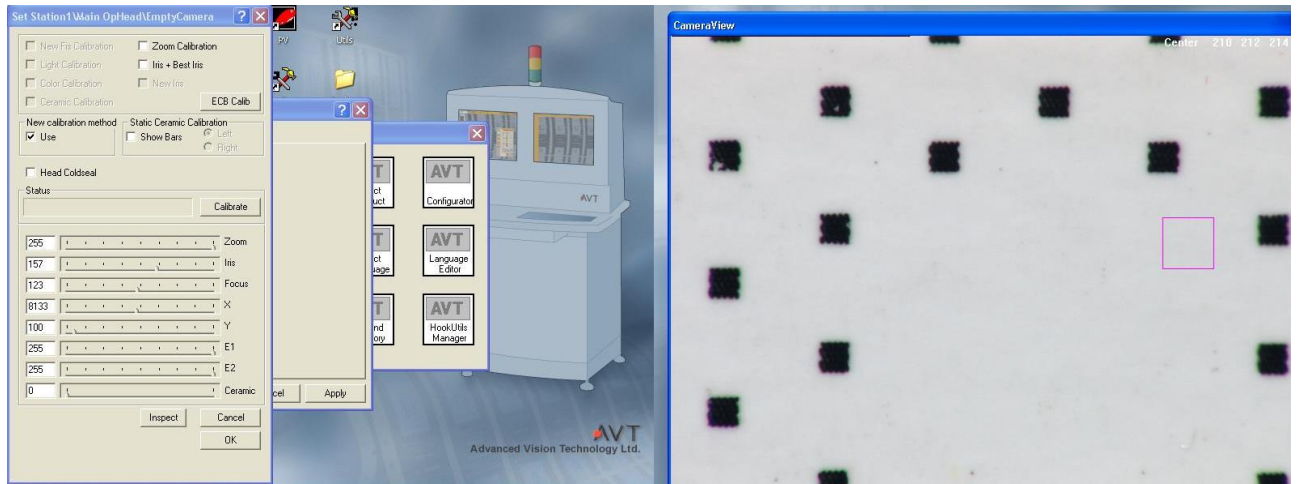
Teamviewer ID / Version : [422 691 314 / v15](#)

[Via VNC 10.10.10.216 / Pass : chronos](#)

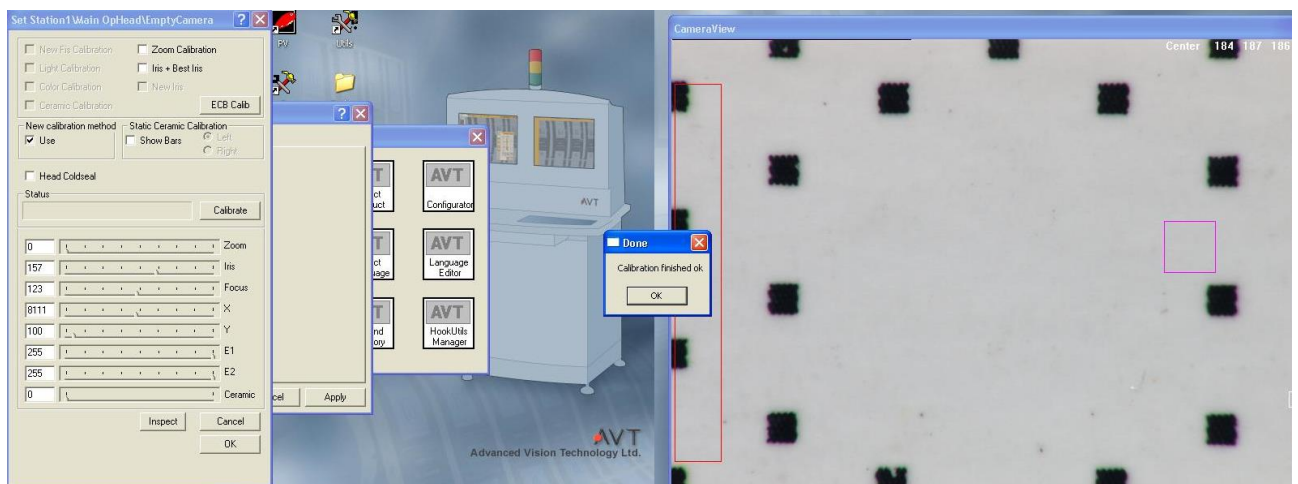
On Customer Site

Notes

- RGB Calibration

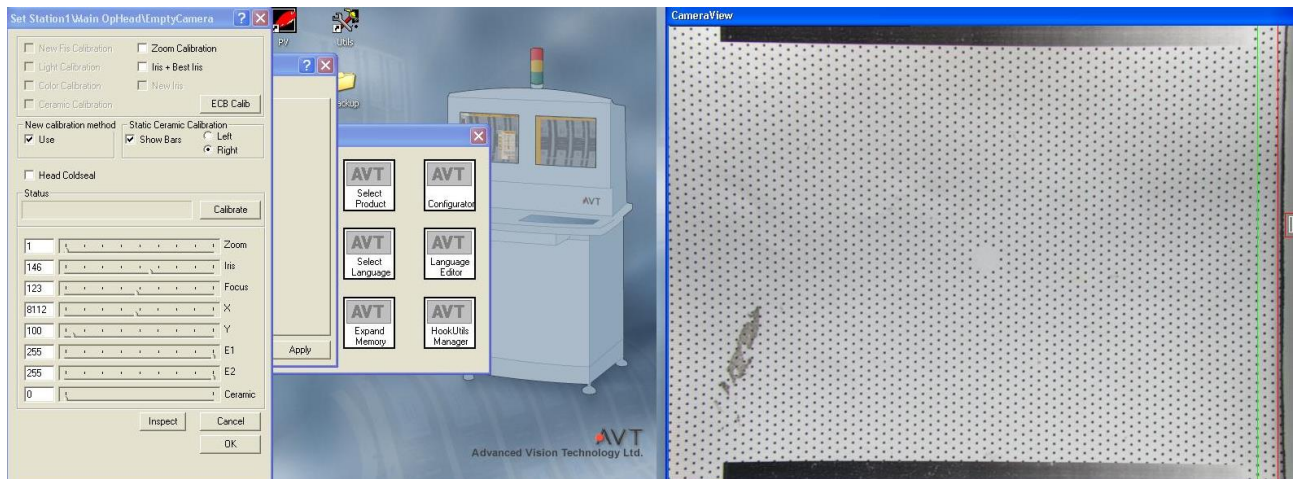


- Zoom/Iris/Focus Calibration

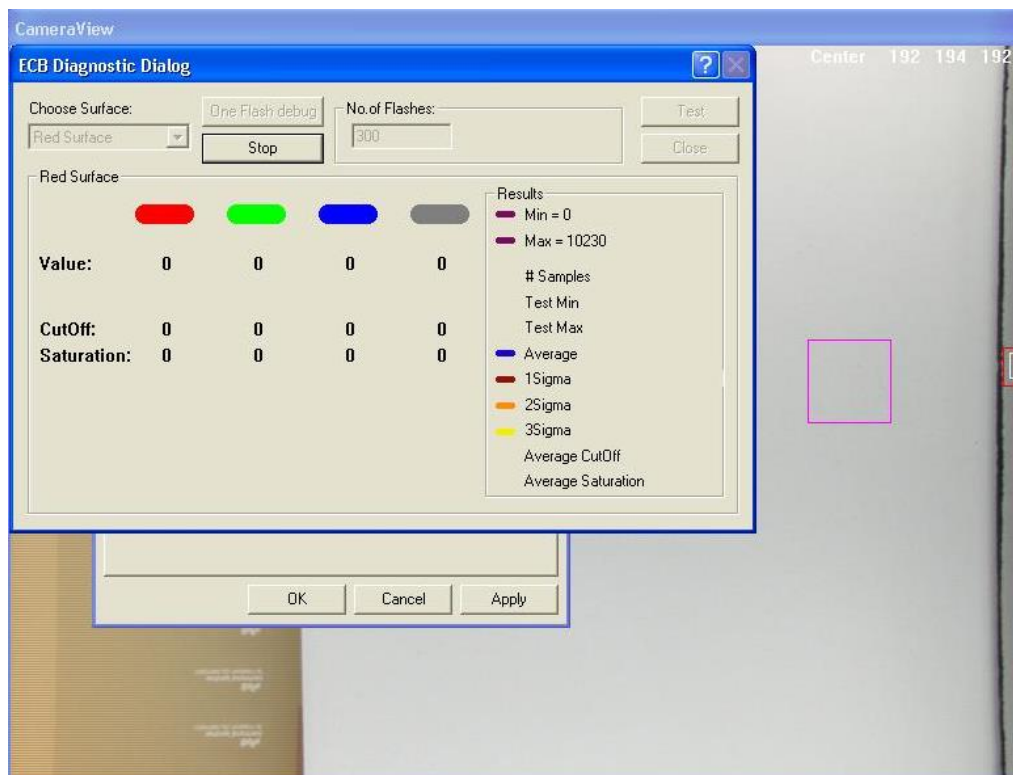


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Ceramic Calibration

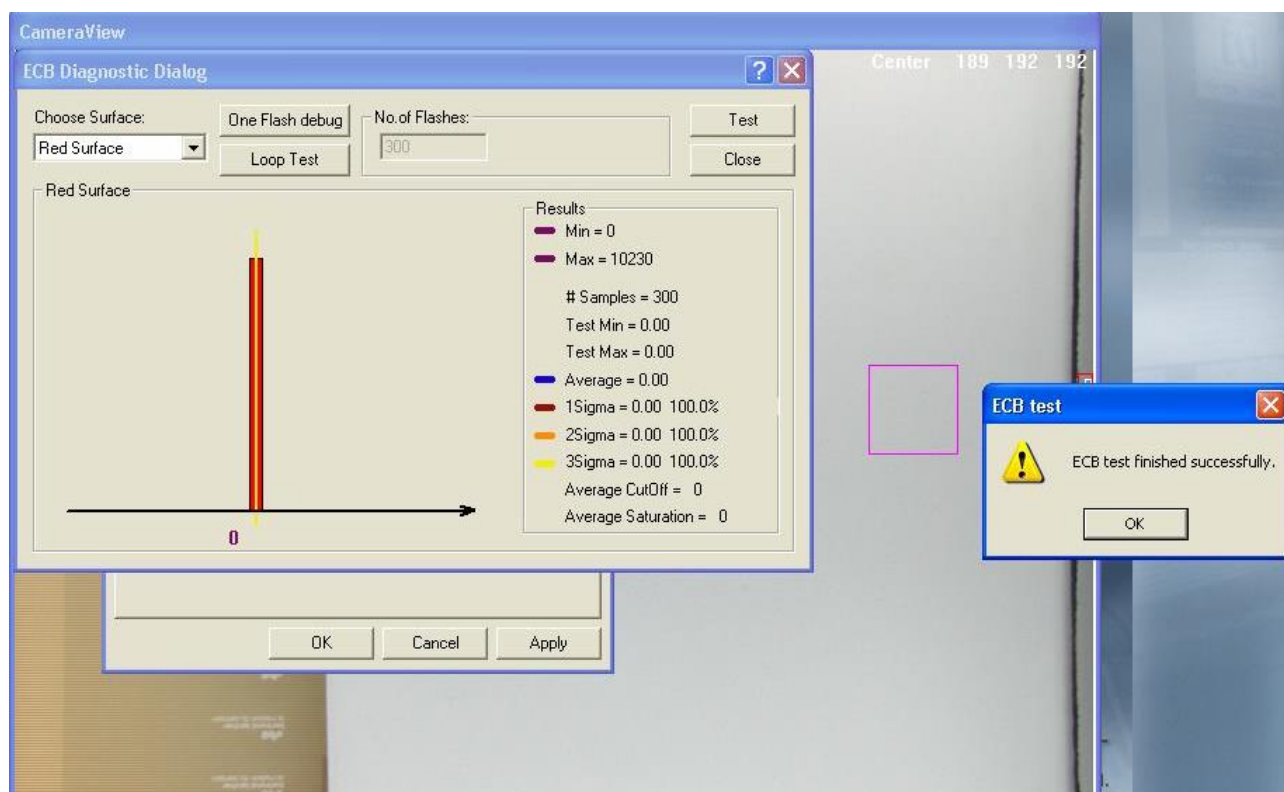


Loop test



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ECB Calibration



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