

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	Prin-Tec ACU320067 M. Hussein Olayan Yopougon Z.I 3838 Abidjan Côte d'Ivoire +225 07 08 08 65 16
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Ticket number:	E2611
Customer order:	BPA du 24/06/205
Machine customer name:	PS5000
Origin BST France order:	252145
AR:	AR_ASO114355
Tiket type:	REMOTE
Assign to:	NguJ -> jean-baptiste.nguyen@bst.group
Ticket date:	2025/07/01
Material:	VIDEO_PS5000
Type:	PowerScope 5000
SN:WA:	ASO114355
Installation date of material:	2025/06/24
Teamviewer:	
PC model:	
Original Application Version	1.5

8 day(s) of intervention calculation

2025 / 2025	Tue.24/06	Wed.25/06	Thu.26/06	Fri.27/06	Sat.28/06	Sun.29/06	Mon.30/06
AM Start	13:47						
AM End							
PM Start							
PM End							

2025 / 2025	Tue.01/07
Drive time	
AM Start	
AM End	
PM Start	
PM End	13:54
Drive time	

Start date of intervention	2025/06/24-13:47
End date of intervention	2025/07/01-13:54
Reason:	support to set synchronization
Actions:	help to understand way how to set synchronisation 100 pulses->158.75mm
Solution:	
Remarks:	
Ticket status:	solved

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

Name:

Date :

BST eltromat FRANCE signature:

Name:

Date :


01/07/2025 13:57

ATTACHED CALL'S FILE(S)

BPA du 24/06/2025	screenshot whatsapp	settings for synchronization
		