

On Customer Site

Visit Report

Reference :

Commande BSTe France : 202499 / 2062_219 REV2		Commande BSTe : Call E902	
Customer :	Ahlstrom Munksjö	System :	iPQ Check
Customer Contact :	Mme Blandine Capon	SN / WA :	ASO073395 / WA0021416
Customer Order number :	4504106449 / 4504106454	Machine Nickname :	R1

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	08/09/2021	09/09/2021	10/09/2021			
Travel To	0.5	0.5	0.5			
Start Time	8h30	8h30	8h30			
Lunch Time	0.5	0.5	0.5			
End Time	17h00	17h00	12h00			
Travel From	0.5	0.5	3			

Details	Instruction et suivi en production. Paramétrage et câblage du signal de Format. Réduction du temps de buzzer. Acronis et Backup
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Customer name and place : [Ahlstrom-Munksjö, 48 Route de Remiremont – 88380, Arches](#)

Contact person at customer : [Mme Blandine Capon \(Process Manager\)](#)

Customer Mail & Mobile/Landline : blandine.capon@ahlstrom-munksjo.com / +33 7 84 30 89 50 / +33 3 29 32 60 00

System Type : [iPQ Check](#)

WA/ASO : [WA0021416 / ASO073395](#)

Machine Manufacturer/Model/Nickname : [Rotomec / R1](#)

Date : [10/09/2021](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :

A handwritten signature in blue ink, appearing to be 'A. Darcel'.

Arnaud Darcel 2021-09-10T10:05:20+02:00

BST eltromat FSE

A handwritten signature in blue ink, appearing to be 'B. Capon'.

Blandine Capon 2021-09-10T10:05:05+02:00

Customer

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Technical datas

Computer name : [21416iPQ-Center1-1](#)Computer description : [iPQ-Center, WA21416](#)Total Physical Memory : [96 GB](#)Free Space in C Drive (System) : [47.8 GB](#)Free Space in D Drive (Data) : [94.2 GB](#)Free Space in E Drive (Log) : [48 GB](#)Free Space in F Drive (Protocol) : [1.80 TB](#)Screen Resolution 1 : [1920x1080](#)Screen Resolution 2 : [1920x1080](#)Camera Type : [DALSA P4 40Hz – Qty : 4](#)Computer Model / Image : [beg-BKA-BSTE02](#)Date : [2021](#)Global Version : Current : [2.16.1](#)

New :

TCU.x : Current : [1.12](#)

New :

WSX_3xx/WSC_4xx : Current :

New :

PPS.3 : Current :

New :

ILI-CTRL : Current : [1.4.3](#)

New :

Remote Maintenance (VNC)

IP address : [10.149.191.20](#)Subnet mask : [255.255.0.0](#)Default gateway : [10.149.3.1](#)Preferred DNS server : [10.149.0.89](#)

Alternate DNS server :

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Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

VNC : [10.149.191.22](#)

- Dcf and pdfx folder
- Windows Credentials
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py
- MmxlpmMap file in mmx folder for Check systems (Overlapping)
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

☐ ☒ ☐☒ ☐ ☐☒ ☐ ☐☒ ☐ ☐☒ ☐ ☐☒ ☐ ☐

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Notes
