

On Customer Site

Visit Report

Reference :

Commande BSTe France : PR AQ0007064 / INT 210622		Call / PM number : E820	
Customer :	Schur Flexibles Uni Roto	System :	iPQ Center
Customer Contact :	M. Thomas Tronchet	ASO / WA :	ASO053692 / WA20579
Customer Order number :	ROTO10-2021-6-28-735 ROTO10-2021-6-28-734	Machine Nickname :	Roto 10

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☒	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	21 / 10 / 2021	/ /	/ /	/ /	/ /	/ /
Travel To	0.5					
Start Time	14h00					
Lunch Time	0.5					
End Time	19h45					
Travel From	4h00					

Details	Machine arrêter de 14h15 a 17h00 pour changement de Front light(Dépassement de 30 a 45mn des 2h Prévues,cause panne informatique). Entre 17h00 et 18h30 calage de machine sous moteur et préparation commande avec teinte. 18h30 a 19h15 Production. 19h15 a 19h45 calibration et alignement camera.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer Details for iPQ systems

Customer name and place : [Schur Flexibles Uni Roto – 24 Hameau de la Neuville – 62127 Averdoingt - France](#)

Contact person at customer / Title : [M. Thomas Tronchet \(Maintenance Manager\)](#)

Customer Mail & Mobile/Landline : thomas.tronchet@schurflexibles.com / +33 7 64 41 95 75

System Type : [iPQ Center](#)

WA/ASO : [WA20579/ASO053692](#)

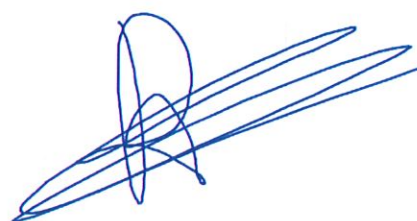
Machine Manufacturer/Model/Nickname : [Valmet](#) / [Roto 10](#)

Date : [21/10/2021](#)

Name : [Richard Relin](#)

Comments :

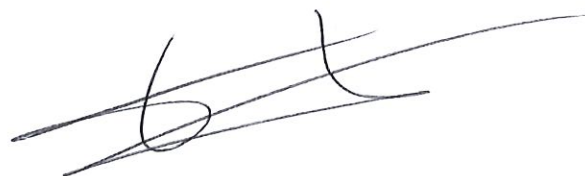
Signatures :



Richard Relin 2021-10-22T13:27:40+02:00

BST eltromat FSE

T. TRONCHET



Customer

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Technical datas

Computer name : 20579iPQ-Center1-1	Computer description : iPQ-Center, WA20579
Total Physical Memory : 64 GB	
Free Space in C Drive (System) : 51.5 GB	Free Space in D Drive (Data) : 96.9 GB
Free Space in E Drive (Log) : 48.3 GB	Free Space in F Drive (Protocol) : 1.80 TB
OS : Windows 10 Enterprise LTSC	
Screen Resolution 1 : 1024X1080	Screen Resolution 2 : 1024X1080
Camera Type : Dalsa p40 60hz / Qty : 2	
Computer Model / Image : beg-BKA-BSTE03	

(*)	Global Version :	Current : 2.17.2	New :
	TCU.x :	Current : 1.12	New :
	WSX_3xx/WSC_4xx :	Current : 1.9.4	New :
	PPS.3 :	Current : 2.2	New :
	ILI-CTRL :	Current : 1.3.4	New :

() Remote Maintenance (Teamviewer)**

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : 1169554447 /v12

		OK/NOK/NA
(***)	- Dcf and pdfx folder	☐ ☒ ☐
	- Windows Credentials	☐ ☒ ☐
	- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☒ ☐ ☐
	- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☐ ☒ ☐
	- Screenshot from Application settings	☒ ☐ ☐
	- Screenshot from visconfig.py (Mmx + Srb + Image)	☒ ☐ ☐

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Notes
