

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	Amcor (Sarrebourg) 231254 M. Thierry Richard 48 rue de Sarreguemines 57400 Sarrebourg France +33 3 87 24 53 43 thierry.richard@amcor.com
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Ticket number:	E2272
Customer order:	CDE CLIENT 4530819922
Machine customer name:	253
AR:	
Tiket type:	INTERVENTION
Assign to:	DarA -> amaud.darcel@bst.group
Ticket date:	2024/10/16
Material:	VIDEO_IPQ_Center
Type:	iPQ Center
SN:WA:	ASO031028_WA19067
Installation date of material:	
Teamviewer:	1 677 131 671 / v15
PC model:	IPC-BG-BKA-BSTE03
Original Application Version	3.2.2
Upgraded VERSION application during last intervention	E3.2.2 from Ticket E2176

2 day(s) of intervention calculation

2024 / 2024	Thu. 14/11	Fri. 15/11
Drive time	4.5	0.5
AM Start	14:00	08:30
AM End		
PM Start		
PM End	19:00	12:00
Drive time	0.5	4.5

Start date of intervention	2024/11/14-14:00
End date of intervention	2024/11/15-12:00
Reason:	intervention pour: calibration caméra 100% + matricielle créer disque backup PDF comparaison instructions
Actions:	
Solution:	
Remarks:	
Ticket status:	solved

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Configuration écran Full View (100%). Ajustement des paramètres + Calibration Matricielles (Whitefader/Iris/Zoom) / Line Cameras (Offset/Gain/FOV). Backup + Acronis + Spare HDD (Disque Dur HDD SSD 512GB)(Offre_241022-0218)
Option "PDF Plate Auditor" ouverte pour test. Folder Mapping sur PC Quality Assistant.

Customer signature:

Name:

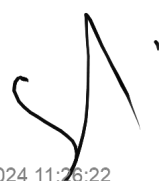
Date :


vendredi 15 novembre 2024 11:27:29

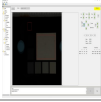
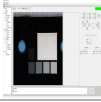
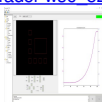
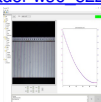
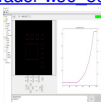
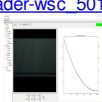
BST eltromat FRANCE signature:

Name:

Date :


vendredi 15 novembre 2024 11:26:22

ATTACHED CALL'S FILE(S)

Offre_240819-0173 	CDE CLIENT 4530819922 	Offre_PR 241011-0213 	CDE CLIENT 4530832206 	Offre_241022-0218 
CDE CLIENT 4530834609 	Screenshot 15112024 	Picture 15112024 	sysconfig-Setup-Camera-Whitefader-wsc_522-BC 	sysconfig-Setup-Camera-Whitefader-wsc_522-AC 
sysconfig-Setup-Camera-Whitefader-wsc_522-Iris 	sysconfig-Setup-Camera-Whitefader-wsc_522-Zoom 	sysconfig-Setup-Camera-Whitefader-wsc_501-BC 	sysconfig-Setup-Camera-Whitefader-wsc_501-AC 	sysconfig-Setup-Camera-Whitefader-wsc_501-Iris 
sysconfig-Setup-Camera-Whitefader-wsc_501-Zoom 	sysconfig-Setup-LineCam-imp0-Gain-BC 	sysconfig-Setup-LineCam-imp0-Offset 	sysconfig-Setup-LineCam-imp0-Gain 	sysconfig-Setup-LineCam-imp1-Gain-BC 
sysconfig-Setup-LineCam-imp1-Offset 	sysconfig-Setup-LineCam-imp1-Gain 	sysconfig-Setup-LineCam-FOV 		