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| <b>BST Eltromat France SARL</b><br>Impasse de la Noisette - CE402<br>F-91374 Verrières le Buisson<br>Tél.: +33 1 69 20 07 41<br>Email: bstfrance@bst.group<br>Web: <a href="https://www.bst.elexis.group/">https://www.bst.elexis.group/</a> | <b>SD Etiquette</b><br>XXXXX<br>M. Hua<br>14 Rue Jean Mermoz<br>71000<br>Macon<br>France<br>06 89 11 49 40 |
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|                                       |                                        |
|---------------------------------------|----------------------------------------|
| <b>Ticket number:</b>                 | E1808                                  |
| <b>Customer order:</b>                | BPA du 11102023                        |
| <b>Machine customer name:</b>         | Nouvelle Prati SATURN TE370            |
| <b>Tiket type:</b>                    | REMOTE                                 |
| <b>Assign to:</b>                     | NguJ -> jean-baptiste.nguyen@bst.group |
| <b>Ticket date:</b>                   | 2023/10/11                             |
| <b>Material:</b>                      | VIDEO_Tubescan_DS                      |
| <b>SN:WA:</b>                         | 42.2050                                |
| <b>Installation date of material:</b> | 2022/05/04                             |
| <b>Teamviewer:</b>                    | 765567499                              |
| <b>PC model:</b>                      | OptiPlex 3080                          |
| <b>Application Version:</b>           | 7.2.67.100                             |

|                             |                                                                             |
|-----------------------------|-----------------------------------------------------------------------------|
| <b>Start date of visite</b> | 2023/10/11-10:10                                                            |
| <b>End date of visite</b>   | 2023/10/11-10:10                                                            |
| <b>Reason:</b>              | need increase repeat lenght dimension                                       |
| <b>Actions:</b>             | modification RollSettings.xml<br><MaxPhysicalRepeatHeight_mm value="650" /> |
| <b>Remarks:</b>             |                                                                             |
| <b>Status:</b>              | solved --> Intervention terminée / Intervention finished                    |

Customer signature:

BST eltromat FRANCE signature: