

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst-elxis.group/	Sun Packaging Co (Mauritius) Ltd Warehouse No 4, Freezone 6, Maurice
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Ticket number:	E2476
Customer order:	BPA du 25032025
Machine customer name:	Machine Rotomec 888
AR:	
Tiket type:	REMOTE
Assign to:	NguJ -> jean-baptiste.nguyen@bst.group
Ticket date:	2025/03/25
Material:	VIDEO_SHS4000
Type:	SHS4000
SN-WA:	
Installation date of material:	
Teamviewer:	
PC model:	
Original Application Version	

1 day(s) of intervention calculation

2025 / 2025	Tue.25/03
AM Start	09:45
AM End	
PM Start	
PM End	12:05

Start date of intervention	2025/03/25-09:45
End date of intervention	2025/03/25-12:05
Reason:	PC is not starting up
Actions:	- CMOS battery checked and changed - check motherboard power supply: OK - remove and clean memory rams-> system boot back
Solution:	- remove and clean memory rams-> system boot back
Remarks:	Bill remote for 1,5hour
Ticket status:	solved



Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

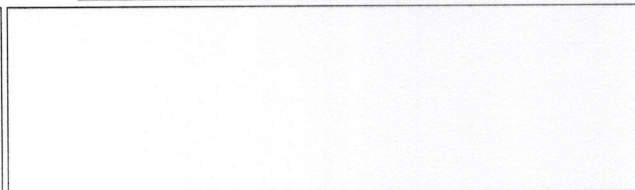
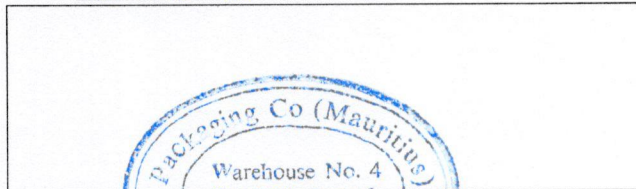
Name: Kishor Kumar

Date : 26.03.25

BST eltromat FRANCE signature:

Name:

Date :



ATTACHED CALL'S FILE(S)

