

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elxis.group/	Oberthur Fiduciaire XXX M. Jean-Christophe COSTES 20 Rue du Breil 35135 Chantepie France +33 6 24 96 88 82 / +33 2 99 51 44 44 jc.costes@fcof.com
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Ticket number:	E2610
Customer order:	CDE CLIENT BPA du 23052025
Machine customer name:	Orion - Master
Origin BST France order:	212276
AR:	
Tiket type:	INTERVENTION
Assign to:	DarA -> amaud.darcel@bst.group
Ticket date:	2025/07/01
Material:	VIDEO_Tubescan_DS
Type:	TubeScan DS 550 4000 / M2032aC-0.1388
SN:WA:	ASO078871 _ 42.1869
Installation date of material:	2021/08/24
Teamviewer:	292 535 117 / v15
PC model:	OptiPlex 7080 / Tag B825MF3
Original Application Version	7.2.57.86
Upgraded VERSION application during intervention	7.4.67.34209 from Ticket E2610
Upgraded VERSION application during last intervention	E7.4.67.34209 from Ticket E2610

3 day(s) of intervention calculation

2025 / 2025	Mon.30/06	Tue.01/07	Wed.02/07
Drive time	4.5	0.5	0.5
AM Start	13:30	08:30	08:30
AM End		12:30	12:30
PM Start		13:30	
PM End	17:30	17:30	12:30
Drive time	0.5	0.5	5.5

Start date of intervention	2025/06/30-13:30
End date of intervention	2025/07/02-12:30
Reason:	Mise à jour logiciel - Reconfiguration communication Master/Slave - Ouverture option Fine Inspection for Trial 120 jours (31/10/2025)
Actions:	
Solution:	
Remarks:	
Ticket status:	solved

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Mise à jour logiciel - Reconfiguration communication Master/Slave - Ouverture option Fine
Inspection for Trial 120 jours (31/10/2025).
Les Leds doivent être remplacées.

Customer signature:

Name:

Date :



02-Jul-25 12:37 PM

BST eltromat FRANCE signature:

Name:

Date :



02-Jul-25 12:37 PM

ATTACHED CALL'S FILE(S)

Offre_250521-0409			CDE CLIENT BPA du 23052025		