

BST Eltromat France SARLImpasse de la Noisette - CE402
F-91374 Verrières le Buisson

Tél.: +33 1 69 20 07 41

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SP GROUP1 Rue Claude Bernard
62 000 ARRAS

Désignation	Commentaires	Qté exp.	Reste
21036140-S - Disque Dur HDD SSD 512GB • Vitesse d écriture (max) • ATTO: up to 530MB/s - CDM: up to 450MB/s • Vitesse de lecture (max) • ATTO: up to 560MB/s - CDM: up to 500MB/s		1	

Pour BST Eltromat France SARL:

vendredi 21 mars 2025 10:40:21

Pour le client:

BST Eltromat France SARLImpasse de la Noisette - CE402
F-91374 Verrières le Buisson

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SP GROUP1 Rue Claude Bernard
62 000 ARRAS**Fiche expédition**

Réf. expédition : SH2503-0359

date : 18/03/2025

Code client : ACU231072

Date de commande client : 18/03/2025

Réf. commande : CDE_250318-0342

vendredi 21 mars 2025 10:40:03

Désignation	Poids/vol.	Qté commandée	Qté. à expédier
21036140-S - Disque Dur HDD SSD 512GB • Vitesse d écriture (max) • ATTO: up to 530MB/s CDM: up to 450MB/s • Vitesse de lecture (max) • ATTO: up to 560MB/s CDM: up to 500MB/s Lot/Série: 25003879-020845 - Qté: 1		1	1
Total		1	1

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elaxis.group/	SP Group Soplaril Arras-PLASTIENVASE 231072 M. Mickael Carincotte 1 Rue Claude Bernard 62000 Arras France + 33 3 21 23 68 11 / +33 6 84 64 10 45 mcarincotte@spg-pack.com
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Ticket number:	E2463
Customer order:	CDE CLIENT 2025-0222
Machine customer name:	H11
AR:	
Ticket type:	INTERVENTION
Assign to:	DarA -> arnaud.darcel@bst.group
Ticket date:	2025/03/14
Material:	VIDEO_IPQ_Check_eco
Type:	IPQ Check Eco
SN:WA:	ASO040662 WA20041
Installation date of material:	2022/02/14
Teamviewer:	1 030 573 402 / v15
PC model:	Precision Tower 5810
Original Application Version	2.17.8

2 day(s) of intervention calculation

2025 / 2025	Tue.18/03	Wed.19/03
Drive time	4	
AM Start	14:00	
AM End		
PM Start		
PM End	19:30	08:30
Drive time	0.5	4

Start date of intervention	2025/03/18-14:00
End date of intervention	2025/03/19-08:30
Reason:	Blue screen - PC do not want to boot
Actions:	- SSD drive replaced - Installation from scratch. - 43" screen doesn't display (unsupported signal) on HDMI - Low Contrast option removed / Need quotation.
Solution:	
Remarks:	
Ticket status:	solved

Comment(s)

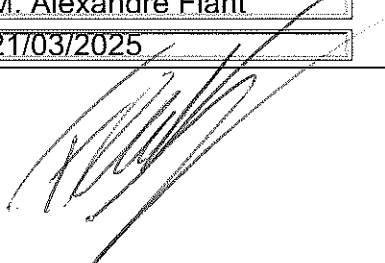
(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Blue screen - PC do not want to boot
- SSD drive replaced - Installation from scratch.
- 43" screen doesn't display (unsupported signal) on HDMI
- Low Contrast option removed / Need quotation.

Customer signature:

Name: **M. Alexandre Flant**

Date : **21/03/2025**



BST eltromat FRANCE signature:

Name: **M. Arnaud Darcel**

Date : **21/03/2025**



vendredi 21 mars 2025 10:39:43