

On Customer Site

Visit Report

Reference :

Commande BSTe France : SERV220210DT		Commande BSTe Int. : E1161	
Customer :	Amcor Sarrebourg	System :	iPQ Center
Customer Contact :	M. Florent Tallon	SN :	WA0019067
Customer Order number :	4730961317	Machine Nickname :	253

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	17/03/2022	/ /	/ /	/ /	/ /	/ /
Travel To	0.25					
Start Time	8h00					
Lunch Time	0					
End Time	12h30					
Travel From	4					

Details	System upgrade from v2.17.1 to v2.17.6 for Material filter
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Purpose of the visit completed :

 Yes ☒

 No ☐

Need a new visit :

 Yes ☐

 No ☒

On Customer Site

Customer Details for iPQ systems

Customer name and place : Amcor Sarrebourg / 48 Rue des Sarreguemines - 57400 - Sarrebourg

Contact person at customer : M. Florent Tallon (CI & Process)

Customer Mail & Mobile/Landline : florent.tallon@amcor.com / +33 87 24 54 77 / +33 7 86 92 61 03

System Type : iPQ Center

SN : WA0019067

Machine Manufacturer/Model/Nickname : Rotomec / / 253

Date : 13/04/2022

Name : Arnaud Darcel

Comments :

Signatures :



Arnaud Darcel 2022-04-13T11:17:25+02:00

BST eltromat FSE



Customer

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Technical datas

Computer name : 19067iPQ-Center1-1

Computer description : iPQ-Center, WA19067

Total Physical Memory : 32 GB

Free Space in C Drive (System) : 78.6 GB

Free Space in D Drive (Data) : 101 GB

Free Space in E Drive (Log) : 258 GB

Free Space in F Drive (Protocol) : 1.80 TB

Screen Resolution 1 : 1920x1080

Screen Resolution 2 : 1920x1080

Screen Resolution 3 : 1920x1080

Camera Type : allPIXA – Qty :2

Computer Model / Image : dell-R7910-E5-2630

Date : 2015

Boot = F11

Global Version : Current : 2.17.1

New : 2.17.6

TCU.x : Current : 1.12

New : 1.12

WSX_3xx/WSC_4xx : Current : 1.9.4

New : 1.9.5

PPS.3 : Current : 2.2

New : 2.2

ILI-CTRL : Current : 1.4.3

New : 1.4.3

Remote Maintenance (Teamviewer)

IP address : 10.4.195.10

Subnet mask : 255.255.255.0

Default gateway :

Preferred DNS server :

Alternate DNS server :

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Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer : 298 996 747 / v15

- Dcf and pdfx folder
- Windows Credentials
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py
- MmxlpMap file in mmx folder for Check systems (Overlapping)
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

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Notes
