

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elxis.group/	OREP Packaging M. Christophe Mionnet 17 route de Vauzelle 37600 Loches France +33 2 47 91 13 94 christophe.mionnet@orep-packaging.fr
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Ticket number:	E2629
Customer order:	BPA du 11072025
Machine customer name:	F8
Origin BST France order:	213312
AR:	
Tiket type:	INTERVENTION
Assign to:	RelR -> richard.relin@bst.group
Ticket date:	2025/07/10
Material:	VIDEO_IPQ_Center
Type:	iPQ Center
SN:WA:	ASO079110_WA21625
Installation date of material:	2022/03/11
Teamviewer:	437 068 597 / v15
PC model:	IPC-BG-BKA-BSTE03.0-7
Original Application Version	2.17.6
Upgraded VERSION application during maintenance	PM3.2.5 from PM842

1 day(s) of intervention calculation

2025 / 2025	Thu.17/07
Drive time	3
AM Start	15:30
AM End	
PM Start	
PM End	18:00
Drive time	3

Start date of intervention	2025/07/17-15:30
End date of intervention	2025/07/17-18:00
Reason:	zoom error
Actions:	Remplacement du ZOOM de la caméra matricielle white fader iris curve zoom curve
Solution:	
Remarks:	
Ticket status:	solved

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

Name:

Date :


17/07/2025 18:03

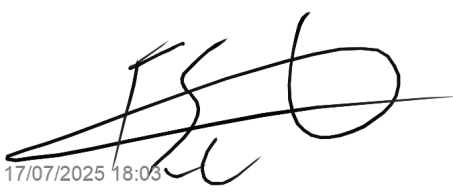
BS

T

eltromat FRANCE signature:

Name:

Date :


17/07/2025 18:03

ATTACHED CALL'S FILE(S)

