

|                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                               |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>BST Eltromat France SARL</b><br>Impasse de la Noisette - CE402<br>F-91374 Verrières le Buisson<br>Tél.: +33 1 69 20 07 41<br>Email: <a href="mailto:bstfrance@bst.group">bstfrance@bst.group</a><br>Web: <a href="https://www.bst.elexis.group/">https://www.bst.elexis.group/</a> | <b>RGB imprimerie</b><br>Mme Maud Perez<br>18 Chemin des Ronces<br>21190 Meursault<br>France<br>+33 6 32 68 12 64<br><a href="mailto:adhesif@rgb-imprimerie.fr">adhesif@rgb-imprimerie.fr</a> |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

|                                |                                                                            |
|--------------------------------|----------------------------------------------------------------------------|
| Ticket number:                 | E2367                                                                      |
| Customer order:                | BPA du 23122024                                                            |
| Machine customer name:         | C4R                                                                        |
| Origin BST France order:       | 222321                                                                     |
| AR:                            |                                                                            |
| Tiket type:                    | INTERVENTION                                                               |
| Assign to:                     | DarA -> <a href="mailto:amaud.darcel@bst.group">amaud.darcel@bst.group</a> |
| Ticket date:                   | 2024/12/23                                                                 |
| Material:                      | VIDEO_Tubescan_DS                                                          |
| Type:                          | TubeScan DS 330 HR1 / M2051dC-0.1388                                       |
| SN:WA:                         | ASO091609_50.2376                                                          |
| Installation date of material: | 2025/03/05                                                                 |
| Teamviewer:                    | 1 157 813 762 / v15                                                        |
| PC model:                      | OptiPlex 3090 / Tag 733B1N3                                                |
| Original Application Version   | 7.4.66.32550                                                               |

1 day(s) of intervention calculation

|             |           |
|-------------|-----------|
| 2025 / 2025 | Wed.05/03 |
| Drive time  | 2         |
| AM Start    | 09:30     |
| AM End      | 13:00     |
| PM Start    | 13:30     |
| PM End      | 15:00     |
| Drive time  | 2         |

|                                                                                                |                                                                                                                                                                                                                                                                                                                                                      |
|------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Start date of intervention                                                                     | 2025/03/05-09:30                                                                                                                                                                                                                                                                                                                                     |
| End date of intervention                                                                       | 2025/03/05-15:00                                                                                                                                                                                                                                                                                                                                     |
| Reason:                                                                                        | Déplacement du Tubescan sur nouvelle C4R.                                                                                                                                                                                                                                                                                                            |
| Actions:                                                                                       | <ul style="list-style-type: none"> <li>- Alignement et positionnement mécanique.</li> <li>- Mise à jour du soft a la dernière version v7.4.X.</li> <li>- Remplacement de la pile CR2032 + Configuration Bios.</li> <li>- Connexion et configuration des signaux "Slow Down" &amp; "Stop".</li> <li>- Test de détection et positionnement.</li> </ul> |
| Solution:                                                                                      |                                                                                                                                                                                                                                                                                                                                                      |
| Remarks:                                                                                       |                                                                                                                                                                                                                                                                                                                                                      |
| Ticket status:                                                                                 | solved                                                                                                                                                                                                                                                                                                                                               |
| Service instructions (only in case of Service instructions/ Intervention/ Installation ticket) | M. Vincent Laplante                                                                                                                                                                                                                                                                                                                                  |

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Déplacement du Tubescan sur nouvelle C4R.

- Alignement et positionnement mécanique.
- Mise à jour du soft a la dernière version v7.4.X.
- Remplacement de la pile CR2032 + Configuration Bios.

Customer signature:

Name:

Date :



mercredi 5 mars 2025 14:56:15

BST eltromat FRANCE signature:

Name:

Date :



mercredi 5 mars 2025 14:48:26

**ATTACHED CALL'S FILE(S)**

|                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|
| <a href="#">BPA du 23122024</a>                                                   | <a href="#">Plan machine 5064-1017-4A</a>                                         | <a href="#">Photo Sramag</a>                                                      | <a href="#">Offre 241219-0260</a>                                                 | <a href="#">Picture 05032025</a>                                                  |
|  |  |  |  |  |
| <a href="#">Screenshot 05032025</a>                                               |                                                                                   |                                                                                   |                                                                                   |                                                                                   |
|  |                                                                                   |                                                                                   |                                                                                   |                                                                                   |

**ACCEPTANCE CERTIFICATE / CERTIFICAT D'ACCEPTANCE**

|                                                                                                                                                                                                                                                                                       |                                      |                                                                                                                                                                                               |
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| <b>BST Eltromat France SARL</b><br>Impasse de la Noisette - CE402<br>F-91374 Verrières le Buisson<br>Tél.: +33 1 69 20 07 41<br>Email: <a href="mailto:bstfrance@bst.group">bstfrance@bst.group</a><br>Web: <a href="https://www.bst.elexis.group/">https://www.bst.elexis.group/</a> |                                      | <b>RGB imprimerie</b><br>Mme Maud Perez<br>18 Chemin des Ronces<br>21190 Meursault<br>France<br>+33 6 32 68 12 64<br><a href="mailto:adhesif@rgb-imprimerie.fr">adhesif@rgb-imprimerie.fr</a> |
| Ticket number:                                                                                                                                                                                                                                                                        | E2367                                |                                                                                                                                                                                               |
| Customer order:                                                                                                                                                                                                                                                                       | BPA du 23122024                      |                                                                                                                                                                                               |
| Machine customer name:                                                                                                                                                                                                                                                                | C4R                                  |                                                                                                                                                                                               |
| Origin BST France order:                                                                                                                                                                                                                                                              | 222321                               |                                                                                                                                                                                               |
| AR:                                                                                                                                                                                                                                                                                   |                                      |                                                                                                                                                                                               |
| Tiket type:                                                                                                                                                                                                                                                                           | INTERVENTION                         |                                                                                                                                                                                               |
| Assign to:                                                                                                                                                                                                                                                                            | DarA -> amaud.darcel@bst.group       |                                                                                                                                                                                               |
| Ticket date:                                                                                                                                                                                                                                                                          | 2024/12/23                           |                                                                                                                                                                                               |
| Material:                                                                                                                                                                                                                                                                             | VIDEO_Tubescan_DS                    |                                                                                                                                                                                               |
| Type:                                                                                                                                                                                                                                                                                 | TubeScan DS 330 HR1 / M2051dC-0.1388 |                                                                                                                                                                                               |
| SN:WA:                                                                                                                                                                                                                                                                                | ASO091609_50.2376                    |                                                                                                                                                                                               |
| Installation date of material:                                                                                                                                                                                                                                                        | 2025/03/05                           |                                                                                                                                                                                               |

ACCEPTANCE CERTIFICATE: We confirm the acceptance of system VIDEO\_Tubescan\_DS with serial number ASO091609\_50.2376 installed the 2025/03/05 following parts list

CERTICAT D'ACCEPTATION: Nous confirmons l'acceptation du système VIDEO\_Tubescan\_DS avec le numéro de série ASO091609\_50.2376 installé le 2025/03/05 suivant la liste matériel de l'AR

Service instructions had been given by our engineer to following persons:  
Les instructions de service ont été donné par notre ingénieur aux personnes suivantes:  
  
M. Vincent Laplante

Comment(s)  
(If fields are not visible please open PDF file with Google chrome or Microsoft edge nagivator or update your navigator)

Déplacement du Tubescan sur nouvelle C4R.  
- Alignement et positionnement mécanique.  
- Mise à jour du soft a la dernière version v7.4.X.  
- Remplacement de la pile CR2032 + Configuration Bios.

Customer signature:

Name:   
Date :

  
mercredi 5 mars 2025 14:56:35

BST eltromat FRANCE signature:

Name:   
Date :

  
mercredi 5 mars 2025 14:48:46