

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	Autajon Wommelgem Xxx M. Serge Van den Berg Uilenbaan 100 2160 Wommelgem Belgique
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Ticket number:	E2672
Customer order:	AGEPA - COMMANDE 25009117
Machine customer name:	ABG OMEGA 430
AR:	
Tiket type:	INSTALLATION
Assign to:	RelR -> richard.relin@bst.group
Ticket date:	2025/08/26
Material:	VIDEO_Tubescan_DS
Type:	TubeScan 430 / M2032aC 0.2222
SN:WA:	ASO117434_50.3462
Installation date of material:	2025/10/01
Teamviewer:	717 701 219 / v15
PC model:	OptiPlex SFF 7010
Original Application Version	8.0.42.38312
Upgraded VERSION application during intervention	8.0.42.39529(hotfix11) from Ticket E2672
Upgraded VERSION application during last intervention	E8.0.42.39529(hotfix11) from Ticket E2672

3 day(s) of intervention calculation

2025 / 2025	Wed.01/10	Thu.02/10	Fri.03/10
Drive time	5	0.5	0.5
AM Start	10:30	08:45	08:45
AM End		13:00	10:00
PM Start		14:00	
PM End	18:00	17:00	10:00
Drive time	0.5	0.5	5

Start date of intervention	2025/10/01-10:30
End date of intervention	2025/10/03-10:00
Reason:	- Installation, mise en service et instruction opérateur - machine de production (rewinder) : ABG OMEGA 430 - matériel à détecter : principalement des étiquettes blanches
Actions:	Il faut l'intervention d'ABG pour les Inputs PLC pour slowdown et stop.
Solution:	
Remarks:	
Ticket status:	open

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer would like to have manual in Dutch.

Date : 03/10/2025

03/10/2025 09:55

Date : 03/10/2025

03/10/2025 09:56