

On Customer Site

Visit Report

Reference :

Commande BSTe France : 212587 / 222187 / CO2206-0030		Commande BSTe : E1201	
Customer :	Ouest Pack	System :	iPQ View
Customer Contact :	M. Jean-Marie Gentric	SN / WA :	ASO084224 / WA0018888
Customer Order number :	K2111029a	Machine Nickname :	Evo

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	08/06/2022	09/06/2022	10/06/2022			
Travel To	6.5	0.5	0.5			
Start Time		8h00	8h20			
Lunch Time		1.5	0			
End Time		17h30	12h00			
Travel From		0.5	6.5			

Details	Vérification et configuration des traverses, Offset et distance AB. Remplacement de 5 Flash Bulbs. Instruction et test SIS, BC, CM.
---------	--

Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [Ouest Pack, 20 rue Gustave Eiffel – 22700 Perros-Guirec - France](#)

Contact person at customer : [M. Jean-Marie Gentric \(Responsable Maintenance\)](#)

Customer Mail & Mobile/Landline : maintenance@ouest-pack.fr / +33 6 40 12 62 27 / +33 2 96 49 00 49

System Type : [iPQ View](#)

WA/ASO : [WA0018888](#) / [ASO077271](#)

Machine Manufacturer/Model/Nickname : [KBA](#) / [EVO XD10](#) / [EVO](#)

Date : [10/06/2022](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2022-06-10T10:30:15+02:00

BST eltromat FSE



Jean-Marie Gentric 2022-06-10T10:29:58+02:00

Customer

On Customer Site

Technical datas

Computer name : [18888IPQ-Center1-1](#)Computer description : [iPQ-Center, WA18888](#)Total Physical Memory : [16 GB](#)Free Space in C Drive (System) : [73.6 GB](#)Free Space in D Drive (Data) : [198 GB](#)Free Space in E Drive (Log) : [199 GB](#)Free Space in F Drive (Protocol) : [378 GB](#)Screen Resolution 1 : [1920x1080](#)Screen Resolution 2 : [1920x1080](#)Camera Type : [wsc_501](#)Computer Model / Image : [beg-BKA-BSTE05](#)Date : [2021](#)

Boot =

Global Version : Current : [2.17.6](#)

New :

TCU.x : Current : [1.12](#)

New :

WSX_3xx/WSC_4xx : Current : [1.9.5](#)

New :

PPS.3 : Current : [2.2](#)

New :

ILI-CTRL : Current :

New :

Remote Maintenance (Teamviewer)IP address : [10.10.10.75](#)Subnet mask : [255.255.255.0](#)Default gateway : [10.10.10.10](#)Preferred DNS server : [10.10.10.10](#)

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer : [853 304 567 / v15](https://www.teamviewer.com/fr/853304567/)

- Windows Credentials
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py
- MmxlpmMap file in mmx folder for Check systems (Overlapping)
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

☐ ☒ ☐☒ ☐ ☐☐ ☒ ☐☒ ☐ ☐☐ ☒ ☐

On Customer Site

Notes

- Dongle BarCode installé en test jusqu'au 31 juillet. Opérateurs formés à l'utilisation
- 5 Flash Bulbs remplacés + 3 Spares
 - Sur vue arrière-caméra, remplacement Bulbs Haut 3 et 4 / Bas 1, 3 et 4