

On Customer Site

Visit Report

Reference :

Commande BSTe France : 212144		Call : E887	
Customer :	Amcor (Sélestat)	System :	TubeScan DS 520 HR3
Customer Contact :	M. Philippe Knoepfli	SN :	ASO076098_42.1792
Customer Order number :	7004289	Machine Nickname :	565

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	02/09/2021	03/09/2021				
Travel To	3.5	0.5				
Start Time	10h30	8h00				
Lunch Time	0.5	0				
End Time	17h30	11h30				
Travel From	0.5	4.5				

Details	Vérification du système. Configuration et paramétrage. Instruction 1 ^{er} niveau. Backup système.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☒ No ☐

On Customer Site

Customer Details for NYQUIST Systems

Customer name and place : [2 rue Frédéric Meyer, 67603 Sélestat - France](#)

Contact person at customer. [M. Philippe Knoepfli \(Maintenance et Travaux Neufs\)](#)

Customer Mail & Mobile/Landline. philippe.knoepfli@amcor.com / +33 3 88 58 32 08

System Type : [TubeScan DS 520 HR3 / M2051C-0.1111](#)

SN : [ASO076098_42.1792](#)

Machine Manufacturer/Model/Nickname : [Berhalter/B 500/565](#)

Date : [03/09/2021](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2021-09-03T11:17:23+02:00



Philippe Knoepfli 2021-09-03T11:17:10+02:00

BST eltromat FSE

Customer

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Technical datas

Computer name : [Tubescan421792](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [160 GB](#)

OS : [Windows 10 Pro](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1920x1080](#)

Computer Model : [OptiPlex 7080](#)

Date : [2021](#)

Version : [7.2.9999.50](#)

Remote Maintenance (Teamviewer)

IP address : [169.254.100.2](#)

Subnet mask : [255.255.255.0](#)

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [/v12](#)

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Notes

- Instruction niveau 2 les 22 et 23 septembre 2021