

On Customer Site

Visit Report

Reference :

Commande BSTe France : INT220607		Call / PM number : E1198	
Customer :	Schur Flexibles Uni Roto	System :	iPQ Center
Customer Contact :	M. Aurelien Gervois	ASO / WA :	ASO053692 / WA20579
Customer Order number :	INT220607	Machine Nickname :	Roto 10

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☒
Instruction	☐ Yes				
	☒ No				

	20 / 06 / 2022	/ /	/ /	/ /	/ /	/ /
Travel To	3.5					
Start Time	12h00					
Lunch Time	0.5					
End Time	16h30					
Travel From	3.5					

Details	Changement de camera,mais camera reçu défectueuse. A suivre.
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Purpose of the visit completed : Yes ☐ No ☒

Need a new visit : Yes ☒ No ☐

On Customer Site

Maintenance Checklist for iPQ systems

Available supporting documents :

- iPQ-Center Setup Instruction
- iPQ-Center Maintenance routines
- WSC-Camera Maintenance routine
- LED illumination maintenance routine

Customer name and place : [Schur Flexibles Uni Roto – 24 Hameau de la Neuville – 62127 Averdoingt - France](#)

Contact person at customer / Title : [M. Aurelien Gervois \(Maintenance Manager\)](#)

Customer Mail & Mobile/Landline : aurelin.gervois@schurflexibles.com / +33 6 02 03 59 57

System Type : [iPQ Center](#)

WA/ASO : [WA20579/ASO053692](#)

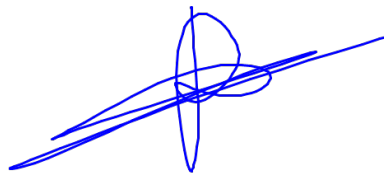
Machine Manufacturer/Model/Nickname : [Valmet / / Roto 10](#)

Date : [20/06/2022](#)

Name : [Richard Relin](#)

Comments :

Signatures :



Richard Relin 2022-06-20T16:53:59+02:00



Aurelien Gervois 2022-06-20T16:53:48+02:00

BST eltromat FSE

Customer

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Technical datas

Computer name : 20579iPQ-Center1-1

Computer description : iPQ-Center, WA20579

Total Physical Memory : 64 GB

Free Space in C Drive (System) : 52 GB

Free Space in D Drive (Data) : 96 GB

Free Space in E Drive (Log) : 41.8 GB

Free Space in F Drive (Protocol) : 1.68 TB

OS : Windows 10 Enterprise LTSC

Screen Resolution 1 : 1920X1080

Screen Resolution 2 : 1920X1080

Camera Type : Dalsa-P4-40Khz / Qty : 2

Computer Model / Image : beg-BKA-BSTE01

(*)	Global Version :	Current : 2.17.2	New :
	TCU.x :	Current : 1.9.1	New :
	WSX_3xx/WSC_4xx :	Current : 1.7	New :
	PPS.3 :	Current : 2.2	New :
	ILI-CTRL :	Current : 1.4.3	New :

() Remote Maintenance (Teamviewer)**

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [1 169 554 447 / v12](#)

		OK/NOK/NA
(***)	- Dcf and pdfx folder	☐ ☒ ☐
	- Windows Credentials	☐ ☒ ☐
	- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☐ ☒ ☐
	- MmxlpMap file in mmx folder for Check systems (Overlapping)	☐ ☒ ☐
	- Screenshot from Application settings	☐ ☒ ☐
	- Screenshot from visconfig.py (Mmx + Srb + Image)	☐ ☒ ☐

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Notes
