

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	MCC NANTES SIMEDIT sautron ACU304137 M. William Breit ZA de, Tournebride RD65 44880 Sautron France +33 2 28 07 24 00 william.breit@mcclabel.com
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Ticket number:	E2262
Customer order:	
Machine customer name:	M6 - Slave
Origin BST France order:	242055
AR:	
Tiket type:	SERVICE_INSTRUCTION
Assign to:	RelR -> richard.relin@bst.group
Ticket date:	2024/10/12
Material:	VIDEO_Tubescan_EV
Type:	TubeScan EV 660 HR3 / M2051dC 0.1667
SN:WA:	ASO104632_50.2906
Installation date of material:	2024/10/11
Teamviewer:	1 876 115 732 / v15
PC model:	OptiPlex 3090
Original Application Version	8.0.24.23602

3 day(s) of intervention calculation

2024 / 2024	Mon.18/11	Tue.19/11	Wed.20/11
Drive time	5.5	0.5	0.5
AM Start	13:30	08:30	08:35
AM End		12:30	
PM Start		13:30	
PM End	18:00	16:00	12:30
Drive time	0.5	0.5	5.5

Start date of intervention	2024/11/18-13:30
End date of intervention	2024/11/20-12:30
Reason:	Instruction et réglages des systèmes Tubescan recto verso.
Actions:	Instruction initial lundi après-midi. Mardi remote avec Allemagne pour réglage bug software, après-midi casse matiere pas de possibilité d'instruction. Mercredi matin instruction sur utilisation global avec les masques.
Solution:	
Remarks:	
Ticket status:	open

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

Name:

Date :


20/11/2024 16:07

BST eltromat FRANCE signature:

Name:

Date :


27/11/2024 14:14