

On Customer Site

## Visit Report

### Reference :

|                               |                         |                       |                       |
|-------------------------------|-------------------------|-----------------------|-----------------------|
| Commande BSTe France : 212206 |                         | Commande BSTe : E1091 |                       |
| Customer :                    | Constantia Jeanne d'Arc | System :              | iPQ Center            |
| Customer Contact :            | M. Bodhuin Francois     | SN / WA :             | ASO077271 / WA0021553 |
| Customer Order number :       | 75404345                | Machine Nickname :    | Comexi                |

### Visit Purpose :

|                        |                                         |                |                                     |                 |                                     |
|------------------------|-----------------------------------------|----------------|-------------------------------------|-----------------|-------------------------------------|
| Mechanical Preparation | <input type="checkbox"/>                | Installation   | <input checked="" type="checkbox"/> | Start-up        | <input checked="" type="checkbox"/> |
| Maintenance            | <input type="checkbox"/>                | Under Contract | <input type="checkbox"/>            | Out of Contract | <input type="checkbox"/>            |
| Troubleshoot           | <input type="checkbox"/>                | Under Warranty | <input type="checkbox"/>            | Out of Warranty | <input type="checkbox"/>            |
| Instruction            | <input checked="" type="checkbox"/> Yes |                |                                     |                 |                                     |
|                        | <input type="checkbox"/> No             |                |                                     |                 |                                     |

|             | 21/02/2022 | 22/02/2022 | 23/02/2022 | 24/02/2022 | 25/02/2022 |  |
|-------------|------------|------------|------------|------------|------------|--|
| Travel To   | 2h30       | 0.5        | 0.5        | 0.5        | 0.5        |  |
| Start Time  | 11h10      | 9h20       | 8h30       | 8h20       | 7h50       |  |
| Lunch Time  | 0.5        | 1          | 1          | 1          | 0          |  |
| End Time    | 18h30      | 18h40      | 18h50      | 19h20      | 13h20      |  |
| Travel From | 0.5        | 0.5        | 0.5        | 0.5        | 2h20       |  |

|             | 28/02/2022 | 01/03/2021 |  |  |  |  |
|-------------|------------|------------|--|--|--|--|
| Travel To   | 2h20       | 0.5        |  |  |  |  |
| Start Time  | 11h10      | 8h30       |  |  |  |  |
| Lunch Time  | 0.5        | 0.5        |  |  |  |  |
| End Time    | 18h20      | 16h00      |  |  |  |  |
| Travel From | 0.5        | 1.5        |  |  |  |  |

## On Customer Site

|         |                                                                                                                                                                                                 |
|---------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Details | Installation et mise en service du système iPQ Center sur presse Comexi. Synchronisation par optocoupleur + communication Profibus (Address 0/7).<br>Instruction opérateurs<br>Backup + Acronis |
|---------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Purpose of the visit completed : Yes ☒ No ☐Need a new visit : Yes ☐ No ☒Customer name and place : [Constantia Jeanne d'Arc, BP51 – 52300 Vecqueville - France](#)Contact person at customer : [M. François Bodhuin \(Responsable Maintenance, Travaux Neufs, Sécurité et Environnement\)](#)Customer Mail & Mobile/Landline : [bodhuin.francois@cflex.com](mailto:bodhuin.francois@cflex.com) / +33 6 74 57 25 31 / +33 3 25 94 77 75System Type : [iPQ Center](#)WA/ASO : [WA0021553 / ASO077271](#)Machine Manufacturer/Model/Nickname : [Comexi / FW2110 CNC GL / Comexi](#)Date : [01/03/2022](#)Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2022-03-01T16:13:41+01:00

BST eltromat FSE



François Bodhuin 2022-03-01T16:13:24+01:00

Customer

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## Technical datas

Computer name : 215553IPQ-Center1-1

Computer description : iPQ-Center, WA21553

Total Physical Memory : 64 GB

Free Space in C Drive (System) : 41.4 GB

Free Space in D Drive (Data) : 96.6 GB

Free Space in E Drive (Log) : 49.9 GB

Free Space in F Drive (Protocol) : 7.27 TB

Screen Resolution 1 : 1920x1080

Screen Resolution 2 : 1920x1080

Camera Type : DALSA P4 40Hz – Qty : 2

Computer Model / Image : beg-BKA-BSTE03

Date : 2021

Boot = F12

Global Version : Current : 2.16.2

New :

TCU.x : Current : 1.12

New :

WSX\_3xx/WSC\_4xx : Current : 1.9.4

New :

PPS.3 : Current : 2.2

New :

ILI-CTRL : Current : 1.4.3

New :

**Remote Maintenance (Teamviewer)**

IP address : 10.140.164.140

Subnet mask : 255.255.255.0

Default gateway : 10.140.164.254

Preferred DNS server :

Alternate DNS server :

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**Remote Access (Snapshot gallery, pdf upload, WF applications)**

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

**Teamviewer** : [261 684 799 / v15](https://www.teamviewer.com/en/#:q=261684799%2Fv15)

- Windows Credentials
- iPQ-xxxxxx\_bak\_date\_time.zip file generated from sysconfig.py
- MmxlpmMap file in mmx folder for Check systems (Overlapping)
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

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## Notes

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