

On Customer Site

Visit Report

Reference :

Commande BSTe France : 212038		Commande BSTe : Call E792/E793	
Customer :	Amcor Flexibles Monceau	System :	iPQ Check Pro & Eco
Customer Contact :	M. Martin Sieffert	SN / WA :	ASO074691 / WA0021471
Customer Order number :	4621947	Machine Nickname :	H5

Visit Purpose :

Mechanical Preparation	☒	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	24/05/2021	25/05/2021	26/05/2021	27/05/2021	28/05/2021	
Travel To	4h00	0.5	0.5	0.5	0.5	
Start Time	13h30	8h30	8h30	8h30	8h30	
Lunch Time	0.5	0.5	0.5	0.5	0.5	
End Time	18h00	18h00	18h00	18h00	12h00	
Travel From	0.5	0.5	0.5	0.5	4h00	

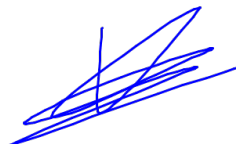
	31/05/2021	01/06/2021	02/06/2021	03/06/2021		
Travel To	4h00	0.5	0.5	0.5		
Start Time	13h30	8h30	8h30	8h30		
Lunch Time	0.5	0.5	0.5	0.5		
End Time	18h00	18h00	18h00	12h00		
Travel From	0.5	0.5	0.5	4h00		

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Details	Installation IPQ Check recto verso. Instruction des Opérateurs. Etiquetteuse a remplacer.

Purpose of the visit completed : Yes ☒ No ☐Need a new visit : Yes ☐ No ☒Customer name and place : [Amcor Flexibles Monceau, Rue des Piges, 176 – 6031, Monceau – Belgique](#)Contact person at customer : [M. Martin Sieffert \(OPEX Graduate\) / +33 6 07 65 58 11](#)Customer Mail & Mobile/Landline : martin.sieffert@amcor.comSystem Type : [iPQ Check Pro + iPQ Check Eco](#)WA/ASO : [WA0021471 / ASO074691](#)Machine Manufacturer/Model/Nickname : [Rotomec/RS 4004 X 900-400-C/H5](#)Date : [04/06/2021](#)Name : [Jean-Baptiste Nguyen / David Tondou / Gaël Salaun](#)

Comments :

Signatures :
2021-06-04T10:08:47+02:00

BST eltromat FSE


Martin Sieffert 2021-06-04T10:08:35+02:00

Customer

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Technical datas

iPQ Check Pro (Recto) :

Computer name : [21471IPQ-Center1-1](#)Computer description : [iPQ-Center,WA21471](#)Total Physical Memory : [48 GB](#)Free Space in C Drive (System) : [47.4 GB](#)Free Space in D Drive (Data) : [93.4 GB](#)Free Space in E Drive (Log) : [44.9 GB](#)Free Space in F Drive (Protocol) : [1.76 TB](#)Screen Resolution 1 : [1920X1080](#)Screen Resolution 2 : [1920X1080](#)Camera Type : [DALSA P4 70 Hz – Qty : 2](#)Computer Model / Image : [beg-BKA-BSTE02](#)Date : [2021](#)Global Version : Current : [2.16.1](#)

New :

TCU.x : Current : [1.12](#)

New :

WSX_3xx/WSC_4xx : Current : [1.9.2](#)

New :

PPS.3 : Current : [2.2](#)

New :

ILI-CTRL : Current : [1.4.3](#)

New :

Remote Maintenance (Teamviewer)

IP address : [10.74.46.72](#)Subnet mask : [255.255.255.0](#)Default gateway : [10.74.46.1](#)

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer : [1 097 313 623](tel:1097313623) / v15

	OK/NOK/NA
- Dcf and pdfx folder	☐ ☒ ☐
- Windows Credentials	☐ ☒ ☐
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☒ ☐ ☐
- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☐ ☒ ☐
- Screenshot from Application settings	☒ ☐ ☐
- Screenshot from visconfig.py (Mmx + Srb + Image)	☒ ☐ ☐

On Customer Site

iPQ Check Eco (Verso) :

Computer name : [21471IPQ-Center1-1](#)

Computer description : [iPQ-Center,WA21471](#)

Total Physical Memory : [64 GB](#)

Free Space in C Drive (System) : [37.8 GB](#)

Free Space in D Drive (Data) : [96.1 GB](#)

Free Space in E Drive (Log) : [48.7 GB](#)

Free Space in F Drive (Protocol) : [7.25 TB](#)

Screen Resolution 1 : [1920X1080](#)

Camera Type : [DALSA P40 40Hz – Qty : 1](#)

Computer Model / Image : [beg-BKA-BSTE03](#)

Date : [2021](#)

Global Version : Current : [2.16.1](#)

New :

TCU.x : Current : [1.12](#)

New :

WSX_3xx/WSC_4xx : Current : [1.9.2](#)

New :

PPS.3 : Current : [2.2](#)

New :

ILI-CTRL : Current : [1.4.3](#)

New :

Remote Maintenance (Teamviewer)

IP address : [10.74.46.73](#)

Subnet mask : [255.255.255.0](#)

Default gateway : [10.74.46.73](#)

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer :

	OK/NOK/NA
- Dcf and pdfx folder	☐ ☒ ☐
- Windows Credentials	☐ ☒ ☐
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☒ ☐ ☐
- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☐ ☒ ☐
- Screenshot from Application settings	☒ ☐ ☐
- Screenshot from visconfig.py (Mmx + Srb + Image)	☒ ☐ ☐

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Notes
