

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	Cosapack ACU302763 M. Dennis Decoopman Grijspeerdstraat 71 8830 Gits Belgique +32 51 26 30 46 dennis.d@creaprintgroup.com
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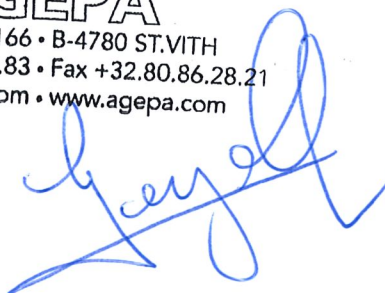
Ticket number:	E2558
Customer order:	
Machine customer name:	Comexi 2 CI Evolution
AR:	
Tiket type:	REMOTE
Assign to:	RelR -> richard.relin@bst.group
Ticket date:	2025/05/26
Material:	VIDEO_IPQ_Center
Type:	Offset 8 couleurs
SN:WA:	ASO098167_WA0022576
Installation date of material:	2024/09/02
Teamviewer:	1 110 806 255
PC model:	Bste03.1-3
Original Application Version	3.3.2

1 day(s) of intervention calculation

2025 / 2025	Mon.26/05
AM Start	14:00
AM End	
PM Start	
PM End	18:00

Start date of intervention	2025/05/26-14:00
End date of intervention	2025/05/26-18:00
Reason:	Problem of color on WSC, line on 100% camera and distance between 100% and WSC.
Actions:	For WSC color problem calibration whitefader and iris after changing values as in doc joined. 100% line problem calibration done and succesful as in joined pictures
Solution:	ipq package "tools" file called: "wvcamsetupe_presenter_whitefader.py" changed values self.__refBlackRGBValues=[2.5,2.5,2.5]->[3.5,3.5,3.5] self.__toBlack=2.0->3.0
Remarks:	
Ticket status:	open

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Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

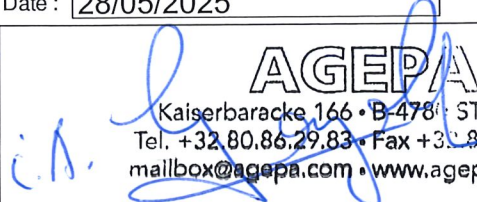
Name:

Date :

BST eltromat FRANCE signature:

Name:

Date :


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28/05/2025 15:33

ATTACHED CALL'S FILE(S)

Avant alignement	Avant calibration WSC	Calibration blanc	Apres calibration WSC	Apres Alignement
		