

On Customer Site

Visit Report

Reference :

Commande BSTe France : SERV210914DT		Call / PM number : E971	
Customer :	Amcor (Mohammedia)	System :	iPQ Center
Customer Contact :	M. Youness Ljouad	ASO / WA :	ASO035280 / WA19843
Customer Order number :	4530568093	Machine Nickname :	Cerutti

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☐	Out of Contract	☒
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	12 / 10 / 2021	/ /	/ /	/ /	/ /	/ /
Travel To	0.25					
Start Time	8 :45					
Lunch Time	1					
End Time	18 :30					
Travel From	0.25					

Details	Maintenance du système iPQ Center. Mise à jour a version 2.17.2 Release. Remplacement du disque dur vers SSD. Réparation de l'iris sur caméra 1. Remplacement des lampes Top. Acronis et backup
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Customer details for iPQ Systems

Customer name and place : [Amcors Flexibles Mohammedia – Rue Fatima Zahra, BP 96, Mohammedia](#)

Contact person at customer / Title : [M. Youness Ljouad \(Operation Manager\)](#)

Customer Mail & Mobile/Landline : youness.ljouad@amcor.com / +212 5 23 28 94 94

System Type : [iPQ Center](#)

WA/ASO : [WA19843/ASO035280](#)

Machine Manufacturer/Model/Nickname : [Cerutti / C14 / Cerutti](#)

Date : [14/10/2021](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2021-10-14T14:59:02+02:00



Youness Ljouad 2021-10-14T14:58:48+02:00

BST eltromat FSE

Customer

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Technical datas

Computer name : [19843iPQ-Center1-1](#)Computer description : [iPQ-Center, WA19843](#)Total Physical Memory : [32 GB](#)Free Space in C Drive (System) : [81.2 GB](#)Free Space in D Drive (Data) : [104 GB](#)Free Space in E Drive (Log) : [264 GB](#)Free Space in F Drive (Protocol) : [1.77 TB](#)OS : [Windows Embedded Standard SP1](#)Screen Resolution 1 : [1920x1080](#)Screen Resolution 2 : [1920x1080](#)Screen Resolution 3 : [1920x1080](#)Camera Type : [allPIXA](#) / Qty : 2 – Cam 1 ([wsc_522](#)) / Cam 2 ([wsc_542](#))Computer Model / Image : [dell-R7910-E5-2630](#)

(*)	Global Version :	Current : 2.10.3	New : 2.17.2
	TCU.x :	Current : 1.8.8	New : 1.12
	WSX_3xx/WSC_4xx :	Current : 1.6.3	New : 1.9.4
	PPS.3 :	Current : 2.2	New : 2.2
	ILI-CTRL :	Current : 1.4.2	New : 1.4.3

() Remote Maintenance (Teamviewer)**IP address : [DHCP Automatic](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [563 038 695 / v15](#)

		OK/NOK/NA
(***)	- Dcf and pdfx folder	☐ ☒ ☐
	- Windows Credentials	☐ ☒ ☐
	- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☒ ☐ ☐
	- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☐ ☒ ☐
	- Screenshot from Application settings	☒ ☐ ☐
	- Screenshot from visconfig.py (Mmx + Srb + Image)	☒ ☐ ☐

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Notes
