

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	Surys 231961 M. Thibaut Schang 22 Avenue de l'Europe 77607 Bussy-Saint-Georges France + 33 1 64 76 82 88 t.schang@surys.com
---	---

Ticket number:	E2188
Customer order:	
Machine customer name:	Diligence 4
Origin BST France order:	232135
AR:	
Ticket type:	SERVICE_INSTRUCTION
Assign to:	DarA -> arnaud.darcel@bst.group
Ticket date:	2024/08/07
Material:	VIDEO_PS5000
Type:	PS5000
SN-WA:	ASO097341
Installation date of material:	2023/07/26
Teamviewer:	
PC model:	
Original Application Version	1.4.8

1 day(s) of intervention calculation

2024 / 2024	Mon.23/09
Drive time	
AM Start	13:30
AM End	
PM Start	
PM End	17:30
Drive time	0.5

Start date of intervention	2024/09/23-13:30
End date of intervention	2024/09/23-17:30
Reason:	Instruction & System Backup
Actions:	
Solution:	
Remarks:	
Ticket status:	solved
Service instructions (only in case of Service instructions/ Intervention/ Installation ticket)	M. Jérôme Charvier M. Nicolas Franche

Comment(s)

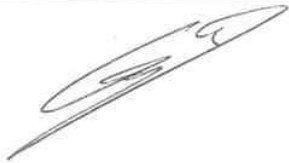
(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Instruction & System Backup

Customer signature:

Name: CHARVIER Jerome

Date : 03/10/24



BST eltromat FRANCE signature:

Name: Arnaud Darcel

Date : 01/10/2024



mardi 1 octobre 2024 09:47:09