

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	Devpak xxx Samir Lahbib Algeria 00213 550 868 665 infos.devpac@gmail.com
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Ticket number:	E2545
Customer order:	
Machine customer name:	Comexi
AR:	
Tiket type:	INTERVENTION
Assign to:	RelR -> richard.relin@bst.group
Ticket date:	2025/05/13
Material:	VIDEO_IPQ_View
Type:	IPQ VIEW
SN.WA:	ASO043386_WA0020133
Installation date of material:	2007/01/01
Teamviewer:	576635290
PC model:	IPC-BG-OptiPlex XE2
Original Application Version:	
Upgraded VERSION application during intervention	2.19.7 from Ticket E2545
Upgraded VERSION application during last intervention	E2.19.7 from Ticket E2545

2 day(s) of intervention calculation

2025 / 2025	Fri. 30.05	Sat. 31.05
Drive time	6	0.5
AM Start	08:00	08:00
AM End	12:00	12:00
PM Start	13:00	13:00
PM End	18:00	15:00
Drive time	0.5	6

Start date of intervention	2025/05/30-08:00
End date of intervention	2025/05/31-15:00
Reason:	Forfait de service par technicien de BST France. Pièces de rechange pour iPQ View : - Strobe Bulb BUB 0641S, calibrated - HDD Ultrastar DC HA210 1W10001 Hard Disk HDD 3,5" 1T - Slide Unit FDA15K 431010
Actions:	
Solution:	
Remarks:	
Ticket status:	open

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

Name: KABDOUR Adel

Date : 2025-06-12.

BST eltromat FRANCE signature:

Name:

Date :



ATTACHED CALL'S FILE(S)

[Offre 250217-0300](#)

