

On Customer Site

Visit Report

Reference :

Commande BSTe France : 202161		Commande BSTe Int. :	
Customer :	Lysipack	System :	iPQ Center
Customer Contact :	M. Jimmy Suire	SN / WA :	WA0021179
Customer Order number :	ACU231484	Machine Nickname :	BOBST 20SIX

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	11/08/2020	12/08/2020	13/08/2020	14/08/2020	/ /	/ /
Travel To	5.75	0.5	0.5	0.5		
Start Time	14h00	8h10	9h20	7h50		
Lunch Time	0	0.5	0.5	0		
End Time	18h20	17h40	17h15	12h00		
Travel From	0.5	0.5	0.5	5.75		

Details	Installation et mise en service du système iPQ Center sur la presse Bobst 20SIX. iPQ Check ajouté au viewer WA18732 existant. Réglage et calibration. Instruction des opérateurs. Configuration Teamviewer. Backup.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [Lysipack / ZI de Merpins – Avenue des Torulas, 16100 Merpins](#)

Contact person at customer : [M. Jimmy Suire](#)

Customer Mail & Mobile/Landline : jimmy.suire@lysipack.fr / +33 6 68 32 78 13 (Maintenance Manager)

System Type : [iPQ Center](#)

WA/ASO : [WA0021179/ASO067320](#)

Machine Manufacturer/Model/Nickname : [BOBST/20SIX CS10/BOBST](#)

Date : [14/08/2020](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2020-08-14T11:32:15+02:00

BST eltromat FSE



Jimmy Suire 2020-08-14T11:31:59+02:00

Customer

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Technical datas

Computer name : [21179iPQ-Center1-1](#)

Computer description : [iPQ-Center,WA21179](#)

Total Physical Memory : [32 GB](#)

Free Space in C Drive (System) : [52.7 GB](#)

Free Space in D Drive (Data) : [96.9 GB](#)

Free Space in E Drive (Log) : [49.0 GB](#)

Free Space in F Drive (Protocol) : [1.81 TB](#)

Screen Resolution 1 : [1920x1080](#)

Screen Resolution 2 : [1920x1080](#)

Camera Type : [2x DALSA P4 40KHz](#)

Computer Model / Image : [IPC-BKA-BSTE01](#)

Date : [2020](#)

Global Version : Current : [2.15.9](#)

New : [2.15.9](#)

TCU.x : Current : [1.11](#)

New : [1.11](#)

WSX_3xx/WSC_4xx : Current : [1.4.13](#)

New :

PPS.3 : Current : [2.2](#)

New : [2.2](#)

ILI-CTRL : Current : [1.4.3](#)

New : [1.4.3](#)

Remote Maintenance (Teamviewer)

IP address : [DHCP Auto](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [109 946 464 / v12](#)

- Dcf and pdfx folder
- Windows Credentials
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py
- MmxlpMap file in mmx folder for Check systems (Overlapping)
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

☐ ☒ ☐

☐ ☒ ☐

☒ ☐ ☐

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Note

Report Generator sera installé plutard. Voir PC spécification + mot de passe IT pour installation du logiciel.

Flash bulb de la caméra view seront remplacé courant septembre. Date à définir.

Instruction avancée à programmer en octobre.

Maintenance Préventive en novembre.