

On Customer Site

Visit Report

Reference :

Commande BSTe France : 202436 / AQ0001727 R5		Commande BSTe : E1389	
Customer :	Constantia Jeanne d'Arc	System :	iPQ Center
Customer Contact :	Mme François Curé	SN / WA :	ASO072404 / WA0018099
Customer Order number :	75396545 / 75396494	Machine Nickname :	Cerutti

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☒	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	07/11/2022					
Travel To	0					
Start Time	16h30					
Lunch Time	0					
End Time	17h00					
Travel From	0					

Details	BC option opened... waiting for dongle.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [Constantia Jeanne d'Arc, BP51 – 52300 Vecqueville - France](#)

Contact person at customer : [M. François Bodhuin \(Responsable Maintenance, Travaux Neufs, Sécurité et Environnement\)](#)

Customer Mail & Mobile/Landline : francois.bodhuin@cflex.com / +33 6 74 57 25 31 / +33 3 25 94 77 75

System Type : [iPQ Center](#)

WA/ASO : [WA0018099 / ASO072404](#)

Machine Manufacturer/Model/Nickname : [Cerutti/R 980 AC/Cerutti](#)

Date : [08/11/2022](#)

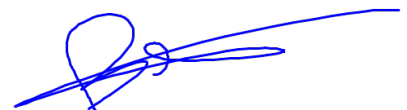
Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2022-11-08T14:48:09+01:00



François Bodhuin 2022-11-08T11:07:05+01:00

BST eltromat FSE

Customer

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Technical datas

Computer name : [18099IPQ-Center1-1](#)

Computer description :

Total Physical Memory : [64 GB](#)Free Space in C Drive (System) : [41.5 GB](#)Free Space in D Drive (Data) : [90.9 GB](#)Free Space in E Drive (Log) : [40.2 GB](#)Free Space in F Drive (Protocol) : [7.14 TB](#)Screen Resolution 1 : [1920x1080](#)Screen Resolution 2 : [1920x1080](#)Camera Type : [DALSA P4 40Hz – Qty :2](#)Computer Model / Image : [beg-BKA-BSTE03](#)Date : [2021](#)Boot = [F12](#)Global Version : Current : [2.17.2](#) New :TCU.x : Current : [1.12](#) New :WSX_3xx/WSC_4xx : Current : [1.9.4](#) New :PPS.3 : Current : [2.2](#) New :ILI-CTRL : Current : [1.4.3](#) New :**Remote Maintenance (Teamviewer) – Via Franck PC (TV ID 1 243 125 970)**IP address : [10.140.164.136](#)Subnet mask : [255.255.255.0](#)Default gateway : [10.140.164.254](#)

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer : [1 045 062 109 / v12](#)

- Dcf and pdfx folder
- Windows Credentials
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py
- MmxlpmMap file in mmx folder for Check systems (Overlapping)
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

☐ ☒ ☐☐ ☒ ☐☐ ☒ ☐☐ ☒ ☐☐ ☒ ☐☐ ☒ ☐

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Notes
